

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,344	2,033	311	15.3%
All ED presentations		8,196	6,987	1,209	17.3%
Emergency presentations		8,055	6,834	1,221	17.9%
Triage category	T1: Resuscitation	59	40	19	47.5%
	T2: Emergency	1,411	1,308	103	7.9%
	T3: Urgent	2,266	2,060	206	10.0%
	T4: Semi-urgent	2,915	2,171	744	34.3%
	T5: Non-urgent	1,404	1,255	149	11.9%
Admissions to hospital from EDs		2,064	2,080	-16	-0.8%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		5,766	5,674	92	1.6%
All acute episodes		5,571	5,601	-30	-0.5%
Overnight episodes		2,559	2,586	-27	-1.0%
Same-day episodes		3,012	3,015	-3	-0.1%
Non-acute		195	73	122	167.1%
Average length of stay (days)	Acute	2.5	2.5	0.0	0.0%
	Acute overnight episodes	4.2	4.3	-0.1	-2.3%
	Non-acute	10.7	5.3	5.4	101.9%
Hospital bed days	All bed days	15,964	14,406	1,558	10.8%
	Acute	13,868	14,022	-154	-1.1%
	Non-acute	2,096	384	1,712	445.8%
Babies born in Manning Base Hospital		149	121	28	23.1%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		689	679	10	1.5%
Urgency category	Urgent	125	102	23	22.5%
	Semi-urgent	220	196	24	12.2%
	Non-urgent	308	344	-36	-10.5%
Patients on waiting list ready for elective surgery at the end of quarter		1,183	1,089	94	8.6%
Urgency category	Urgent	20	27	-7	-25.9%
	Semi-urgent	171	171	0	0.0%
	Non-urgent	992	891	101	11.3%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	27m	11m	16m
		% started treatment on time	78.1%	89.4%	-11.3 percentage points
	T3: Urgent	Median time to treatment	24m	20m	4m
		90th percentile time to treatment	2h 00m	1h 27m	33m
		% started treatment on time	60.4%	72.7%	-12.3 percentage points
	T4: Semi-urgent	Median time to treatment	45m	29m	16m
		90th percentile time to treatment	2h 51m	2h 01m	50m
		% started treatment on time	59.5%	74.2%	-14.7 percentage points
	T5: Non-urgent	Median time to treatment	43m	29m	14m
		90th percentile time to treatment	2h 39m	1h 58m	41m
		% started treatment on time	84.5%	91.2%	-6.7 percentage points
Patients starting treatment on time %			67.4%	79.8%	-12.4 percentage points
Median time to leave the ED			3h 07m	2h 51m	16m
90th percentile time to leave the ED			6h 21m	5h 51m	30m
Patients leaving the ED within four hours of presentation			73.2%	76.8%	-3.6 percentage points
Transfer of care	Median transfer of care time (minutes)		5m	5m	0
	90th percentile transfer of care time (minutes)		26m	20m	6m
	Percent on target		88.5%	90.8%	-2.3 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	19 days	18 days	1 days
		90th percentile	28 days	28 days	0 days
	Semi-urgent	Median	60 days	57 days	3 days
		90th percentile	87 days	84 days	3 days
	Non-urgent	Median	264 days	271 days	-7 days
		90th percentile	356 days	343 days	13 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed