

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,015	1,775	240	13.5%
All ED presentations		7,965	7,574	391	5.2%
Emergency presentations		7,795	7,377	418	5.7%
Triage category	T1: Resuscitation	26	23	3	13.0%
	T2: Emergency	872	917	-45	-4.9%
	T3: Urgent	2,961	2,714	247	9.1%
	T4: Semi-urgent	3,748	3,570	178	5.0%
	T5: Non-urgent	188	153	35	22.9%
Admissions to hospital from EDs		972	882	90	10.2%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		3,470	4,330	-860	-19.9%
All acute episodes		3,053	4,186	-1,133	-27.1%
Overnight episodes		1,170	1,649	-479	-29.0%
Same-day episodes		1,883	2,537	-654	-25.8%
Non-acute		417	144	273	189.6%
Average length of stay (days)	Acute	2.8	3.2	-0.4	-12.5%
	Acute overnight episodes	5.7	6.6	-0.9	-13.6%
	Non-acute	14.2	16.0	-1.8	-11.3%
Hospital bed days	All bed days	14,489	15,719	-1,230	-7.8%
	Acute	8,548	13,412	-4,864	-36.3%
	Non-acute	5,941	2,307	3,634	157.5%
Babies born in Shellharbour Hospital		<5	<5		
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		744	843	-99	-11.7%
Urgency category	Urgent	48	52	-4	-7.7%
	Semi-urgent	212	267	-55	-20.6%
	Non-urgent	482	524	-42	-8.0%
Patients on waiting list ready for elective surgery at the end of quarter		1,713	1,646	67	4.1%
Urgency category	Urgent	10	7	3	42.9%
	Semi-urgent	151	161	-10	-6.2%
	Non-urgent	1,552	1,478	74	5.0%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	17m	14m	3m
		% started treatment on time	75.6%	84.1%	-8.5 percentage points
	T3: Urgent	Median time to treatment	25m	22m	3m
		90th percentile time to treatment	1h 54m	1h 31m	23m
		% started treatment on time	59.3%	67.3%	-8.0 percentage points
	T4: Semi-urgent	Median time to treatment	26m	23m	3m
		90th percentile time to treatment	2h 30m	2h 08m	22m
		% started treatment on time	68.8%	73.9%	-5.1 percentage points
	T5: Non-urgent	Median time to treatment	26m	18m	8m
		90th percentile time to treatment	2h 44m	1h 33m	71m
		% started treatment on time	85.3%	95.2%	-9.9 percentage points
Patients starting treatment on time %			66.1%	73.1%	-7.0 percentage points
Median time to leave the ED			3h 32m	3h 21m	11m
90th percentile time to leave the ED			9h 40m	9h 12m	28m
Patients leaving the ED within four hours of presentation			61.6%	64.2%	-2.6 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1
	90th percentile transfer of care time (minutes)		36m	29m	7m
	Percent on target		86.0%	90.0%	-4.0 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	13 days	18 days	-5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	61 days	56 days	5 days
		90th percentile	83 days	80 days	3 days
	Non-urgent	Median	310 days	279 days	31 days
		90th percentile	339 days	338 days	1 days
Elective surgery procedures performed on time	All procedures		100%	99.9%	0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	99.8%	0.2 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed