

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		615	545	70	12.8%
All ED presentations		5,261	4,793	468	9.8%
Emergency presentations		5,076	4,689	387	8.3%
Triage category	T1: Resuscitation	30	9	21	233.3%
	T2: Emergency	384	301	83	27.6%
	T3: Urgent	1,446	1,283	163	12.7%
	T4: Semi-urgent	2,307	2,395	-88	-3.7%
	T5: Non-urgent	909	701	208	29.7%
Admissions to hospital from EDs		377	628	-251	-40.0%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		1,984	2,571	-587	-22.8%
All acute episodes		1,948	2,518	-570	-22.6%
	Overnight episodes	808	752	56	7.4%
	Same-day episodes	1,140	1,766	-626	-35.4%
Non-acute		36	53	-17	-32.1%
Average length of stay (days)	Acute	2.0	1.6	0.4	25.0%
	Acute overnight episodes	3.4	3.0	0.4	13.3%
	Non-acute	10.0	9.2	0.8	8.7%
Hospital bed days	All bed days	4,243	4,486	-243	-5.4%
	Acute	3,882	3,999	-117	-2.9%
	Non-acute	361	487	-126	-25.9%
Babies born in Queanbeyan Health Service		140	97	43	44.3%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		255	290	-35	-12.1%
Urgency category	Urgent	56	34	22	64.7%
	Semi-urgent	121	131	-10	-7.6%
	Non-urgent	72	116	-44	-37.9%
Patients on waiting list ready for elective surgery at the end of quarter		209	174	35	20.1%
Urgency category	Urgent	<5	<5		
	Semi-urgent	74	80	-6	-7.5%
	Non-urgent	135	94	41	43.6%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	29m	25m	4m
		% started treatment on time	59.8%	64.3%	-4.5 percentage points
	T3: Urgent	Median time to treatment	23m	25m	-2m
		90th percentile time to treatment	1h 08m	1h 10m	-2m
		% started treatment on time	64.3%	61.6%	2.7 percentage points
	T4: Semi-urgent	Median time to treatment	29m	31m	-2m
		90th percentile time to treatment	1h 51m	1h 47m	4m
		% started treatment on time	73.7%	74.4%	-0.7 percentage points
	T5: Non-urgent	Median time to treatment	30m	32m	-2m
		90th percentile time to treatment	1h 53m	2h 10m	-17m
		% started treatment on time	91.7%	88.5%	3.2 percentage points
Patients starting treatment on time %			72.7%	71.7%	1.0 percentage points
Median time to leave the ED			2h 14m	2h 11m	3m
90th percentile time to leave the ED			5h 07m	4h 57m	10m
Patients leaving the ED within four hours of presentation			83.7%	84.3%	-0.6 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	12m	-2
	90th percentile transfer of care time (minutes)		18m	25m	-7m
	Percent on target		98.1%	92.8%	5.3 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	14 days	17 days	-3 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	54 days	36 days	18 days
		90th percentile	75 days	63 days	12 days
	Non-urgent	Median	88 days	89 days	-1 days
		90th percentile	(*)	238 days	
Elective surgery procedures performed on time	All procedures		100%	99.6%	0.4 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	99.2%	0.8 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed