## Healthcare Quarterly

## **Canterbury Hospital**



All arrivals at ED by arrivals	Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Part	All arrivals at ED by ambulance		2,419	2,044	375	18.3%
Triage category         T1: Resuscitation T2: Emergency T3: Urgent T2: Emergency T3: Urgent T2: Emergency T3: Urgent Urgent T3: Urgent T3: Urgent T3: Urgent T3: Urgent T3: Urgent T3: Urgent T3: Urgent Urg	All ED presentations		12,458	11,230	1,228	10.9%
Triage category         1214 1061 173 143 143 143 143 143 143 143 143 143 14	Emergency presentations		12,427	11,186	1,241	11.1%
Admitted patient activity         Jul-Sep 2017         Jul-Sep 2016         Difference         % change           All admitted patient episodes         5,803         5,406         397         7,3%           All acute episodes         5,701         5,317         384         7,2%           Covernight episodes         3,994         3,745         249         6,6%           Same-day episodes         1,707         1,572         135         8,6%           Non-acute         102         88         13         14,6%           Average length of stay (days)         Acute         2.8         2.8         0.0         0.0%           Acute overnight episodes         3.6         3.5         0.1         2.9%         2.3         23.2%           Hospital bed days         17,197         15,585         1,612         10.3%           Hospital bed days         17,197         15,585         1,612         10.3%           Bables born in Canterbury Hospital         482         456         26         5.7%           Elective surgery activity         Jul-Sep 2017         Jul-Sep 2016         Difference         % change           Urgent         118         110         8         7.3%	Triage category	T2: Emergency T3: Urgent T4: Semi-urgent	1,214 4,525 5,483	1,061 4,067 4,966	153 458 517	14.4% 11.3% 10.4%
All admitted patient episodes   5,803   5,406   397   7,3%     All acute episodes   5,701   5,317   384   7,2%     All acute episodes   3,994   3,745   249   6,6%     Same-day episodes   1,707   1,572   135   8,6%     Non-acute   102   89   13   14,6%     Average length of stay (days)   Acute overnight episodes   3,6   3,5   0,1   2,9%     Acute overnight episodes   17,197   15,585   1,612   10,3%     Hospital bed days   4,707   1,247   8,5%     Acute   15,954   14,707   1,247   8,5%     Non-acute   1,243   878   365   41,6%     Babies born in Canterbury Hospital   482   456   26   5,7%      Elective surgery activity   Jul-Sep 2017   Jul-Sep 2016   Difference   % change     Elective surgery procedures performed   847   730   117   16,0%     Canterbury   1,00%   1,00%   1,00%     Canterbury   1,00%   1,00%   1,00%     Acute overnight episodes   1,00%   1,00%	Admissions to hospital from EDs		3,014	2,912	102	3.5%
All acute episodes   5,701   5,317   384   7,2%	Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Non-acute   102	All admitted patient episodes		5,803	5,406	397	7.3%
Non-acute   1,707   1,572   135   8.6%	All acu	ute episodes	5,701	5,317	384	7.2%
Non-acute   102		Overnight episodes	3,994	3,745	249	6.6%
Average length of stay (days)  Acute Acute overnight episodes Non-acute  Acute overnight episodes Non-acute  Acute overnight episodes Non-acute  Acute 12.2 9.9 2.3 23.2%  All bed days 17,197 15,585 1,612 10.3% Acute 15,954 14,707 1,247 8.5% Non-acute  Non-acute 1,243 878 365 41.6%  Babies born in Canterbury Hospital 482 456 26 5.7%  Elective surgery activity Jul-Sep 2017 Jul-Sep 2016 Difference Change  Elective surgery procedures performed 847 730 117 16.0%  Urgency category Semi-urgent 312 266 46 17.3% Non-urgent 360 304 56 18.4%  Patients on waiting list ready for elective surgery at the end of quarter Urgency category Semi-urgent 1,155 1,069 88 8.0%  Urgency category Semi-urgent 194 223 -29 -13.0%		Same-day episodes	1,707	1,572	135	8.6%
Average length of stay (days)         Acute overnight episodes Non-acute         3.6 12.2 9.9 2.3 23.2%           Mon-acute         12.2 9.9 2.3 23.2%           Hospital bed days         17,197 15,585 1.612 10.3%           Acute 15,954 Non-acute         15,954 14,707 1,247 1.247 1.247 1.247         8.5%           Babies born in Canterbury Hospital         482 456 26 5.7%         26 5.7%           Elective surgery activity         Jul-Sep 2017 Jul-Sep 2016 Difference         % change           Elective surgery procedures performed         847 730 117 16.0%         116 0%           Urgent 118 Non-urgent Non-urgent Non-urgent 312 266 46 17.3%         46 17.3%           Patients on waiting list ready for elective surgery at the end of quarter 1.155 1.069 86 8.0%         8 0           Patients on waiting list ready for elective surgery at the end of quarter 1.155 2.3%         1.069 2.2% 1-16.7%           Urgency category         Semi-urgent 3.2% 2.2% 1-16.7%	Non-acute		102	89	13	14.6%
Actual overlinght episodes   3.0	Average length of etc.	Acute	2.8	2.8	0.0	0.0%
All bed days   17,197   15,585   1,612   10.3%     Acute   15,954   14,707   1,247   8.5%     Non-acute   1,243   878   365   41.6%     Babies born in Canterbury Hospital   482   456   26   5.7%     Elective surgery activity   Jul-Sep 2017   Jul-Sep 2016   Difference   % change     Elective surgery procedures performed   847   730   117   16.0%     Urgenty category   Semi-urgent   312   266   46   17.3%     Non-urgent   360   304   56   18.4%     Patients on waiting list ready for elective surgery at the end of quarter   1,155   1,069   86   8.0%     Urgency category   Semi-urgent   10   12   -2   -16.7%     Urgency category   Semi-urgent   194   223   -29   -13.0%     Urgency category   194   -20   -20   -20   -20   -20   -20   -20						
Hospital bed days         Acute Non-acute         15,954 1,247 2,3368         14,707 3,247 3,368         8.5% 3,656 3,41.6%           Babies born in Canterbury Hospital         482         456         26         5.7%           Elective surgery activity         Jul-Sep 2017         Jul-Sep 2016         Difference % change           Elective surgery procedures performed         847         730         117         16.0%           Urgency category         Semi-urgent Non-urgent         312         266         46         17.3%           Patients on waiting list ready for elective surgery at the end of quarter Non-urgent         1,155         1,069         86         8.0%           Urgency category         Semi-urgent         10         12         -2         -16.7%           Urgency category         Semi-urgent         194         223         -29         -13.0%						
Non-acute         1,243         878         365         41.6%           Babies born in Canterbury Hospital         482         456         26         5.7%           Elective surgery activity         Jul-Sep 2017         Jul-Sep 2016         Difference         % change           Elective surgery procedures performed         847         730         117         16.0%           Urgent         118         110         8         7.3%           Vigency category         Semi-urgent         312         266         46         17.3%           Non-urgent         360         304         56         18.4%           Patients on waiting list ready for elective surgery at the end of quarter         1,155         1,069         86         8.0%           Urgency category         Semi-urgent         194         223         -29         -13.0%	Hospital bed days	•				
Babies born in Canterbury Hospital         482         456         26         5.7%           Elective surgery activity         Jul-Sep 2017         Jul-Sep 2016         Difference         % change           Elective surgery procedures performed         847         730         117         16.0%           Urgent         118         110         8         7.3%           Non-urgent         312         266         46         17.3%           Non-urgent         360         304         56         18.4%           Patients on waiting list ready for elective surgery at the end of quarter         1,155         1,069         86         8.0%           Urgency category         Semi-urgent         10         12         -2         -16.7%           Urgency category         Semi-urgent         194         223         -29         -13.0%						
Display   Patients on waiting list ready for elective surgery at the end of quarter   194   194   194   194   194   195   196   19	Babies born in Canterb		i			
Urgency category         Urgent Semi-urgent Non-urgent         118 Semi-urgent         118 Semi-urgent         110 Semi-urgent         8 Femi-urgent         7.3% Semi-urgent         110 Semi-urgent	Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Urgency category         Semi-urgent         312         266         46         17.3%           Patients on waiting list ready for elective surgery at the end of quarter         1,155         1,069         86         8.0%           Urgent         10         12         -2         -16.7%           Urgency category         Semi-urgent         194         223         -29         -13.0%	Elective surgery procedures performed		847	730	117	16.0%
Non-urgent         360         304         56         18.4%           Patients on waiting list ready for elective surgery at the end of quarter         1,155         1,069         86         8.0%           Urgent         10         12         -2         -16.7%           Urgency category         Semi-urgent         194         223         -29         -13.0%		Urgent	118	110	8	7.3%
Patients on waiting list ready for elective surgery at the end of quarter         1,155         1,069         86         8.0%           Urgent         10         12         -2         -16.7%           Urgency category         Semi-urgent         194         223         -29         -13.0%	Urgency category	Semi-urgent	312	266	46	17.3%
Urgent         10         12         -2         -16.7%           Urgency category         Semi-urgent         194         223         -29         -13.0%		Non-urgent	360	304	56	18.4%
Urgency category Semi-urgent 194 223 -29 -13.0%	Patients on waiting list ready for elective surgery at the end of quarter		1,155	1,069	86	8.0%
	Urgency category	Urgent	10	12	-2	-16.7%
Non-urgent 951 834 117 14.0%		Semi-urgent	194	223	-29	-13.0%
		Non-urgent	951	834	117	14.0%

## Healthcare Quarterly

## **Canterbury Hospital**



Emergency depart	artment perfori	mance	Jul-Sep 2017	Jul-Sep 2016	Difference
		Median time to treatment	8m	8m	0r
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	21m	17m	4r
		% started treatment on time	66.4%	73.2%	-6.8 percentage point
		Median time to treatment	22m	18m	4r
	T3: Urgent	90th percentile time to treatment	1h 18m	58m	20r
		% started treatment on time	66.1%	74.4%	-8.3 percentage point
		Median time to treatment	29m	24m	5r
	T4: Semi-urgent	90th percentile time to treatment	1h 51m	1h 34m	17r
		% started treatment on time	73.2%	79.2%	-6.0 percentage point
		Median time to treatment	24m	21m	3r
	T5: Non-urgent	90th percentile time to treatment	1h 59m	1h 43m	16r
		% started treatment on time	90.4%	92.7%	-2.3 percentage point
Patients starting treatment on time %			71.1%	77.8%	-6.7 percentage point
Median time to leave the ED			3h 10m	2h 55m	15r
90th percentile time to leave the ED			6h 15m	5h 30m	45r
Patients leaving the ED within four hours of presentation			73.0%	79.7%	-6.7 percentage point
	Median transfer of care time (minutes)		12m	11m	
Transfer of care	90th percentile transfer of care time (minutes)		23m	21m	2n
	Percent on target		95.1%	97.1%	-2.0 percentage point
Elective surgery perfomance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	9 days	13 days	-4 day
		90th percentile	25 days	26 days	-1 day
	Semi-urgent	Median	52 days	48 days	4 day
		90th percentile	82 days	78 days	4 day
		Median	215 days	212 days	3 day
	Non-urgent	90th percentile	334 days	353 days	-19 day
	All procedures		100%	100%	0.0 percentage point
			100%	100%	0.0 percentage point
Elective surgery	Urgent		100%	100%	0.0 percentage point
Elective surgery procedures performed on time	Urgent Semi-urgent		100%	100%	0.0 percentage point

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy