

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,419	2,044	375	18.3%
All ED presentations		12,458	11,230	1,228	10.9%
Emergency presentations		12,427	11,186	1,241	11.1%
Triage category	T1: Resuscitation	45	42	3	7.1%
	T2: Emergency	1,214	1,061	153	14.4%
	T3: Urgent	4,525	4,067	458	11.3%
	T4: Semi-urgent	5,483	4,966	517	10.4%
	T5: Non-urgent	1,160	1,050	110	10.5%
Admissions to hospital from EDs		3,014	2,912	102	3.5%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		5,803	5,406	397	7.3%
All acute episodes		5,701	5,317	384	7.2%
Overnight episodes		3,994	3,745	249	6.6%
Same-day episodes		1,707	1,572	135	8.6%
Non-acute		102	89	13	14.6%
Average length of stay (days)	Acute	2.8	2.8	0.0	0.0%
	Acute overnight episodes	3.6	3.5	0.1	2.9%
	Non-acute	12.2	9.9	2.3	23.2%
Hospital bed days	All bed days	17,197	15,585	1,612	10.3%
	Acute	15,954	14,707	1,247	8.5%
	Non-acute	1,243	878	365	41.6%
Babies born in Canterbury Hospital		482	456	26	5.7%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		847	730	117	16.0%
Urgency category	Urgent	118	110	8	7.3%
	Semi-urgent	312	266	46	17.3%
	Non-urgent	360	304	56	18.4%
Patients on waiting list ready for elective surgery at the end of quarter		1,155	1,069	86	8.0%
Urgency category	Urgent	10	12	-2	-16.7%
	Semi-urgent	194	223	-29	-13.0%
	Non-urgent	951	834	117	14.0%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	21m	17m	4m
		% started treatment on time	66.4%	73.2%	-6.8 percentage points
	T3: Urgent	Median time to treatment	22m	18m	4m
		90th percentile time to treatment	1h 18m	58m	20m
		% started treatment on time	66.1%	74.4%	-8.3 percentage points
	T4: Semi-urgent	Median time to treatment	29m	24m	5m
		90th percentile time to treatment	1h 51m	1h 34m	17m
		% started treatment on time	73.2%	79.2%	-6.0 percentage points
	T5: Non-urgent	Median time to treatment	24m	21m	3m
		90th percentile time to treatment	1h 59m	1h 43m	16m
		% started treatment on time	90.4%	92.7%	-2.3 percentage points
Patients starting treatment on time %			71.1%	77.8%	-6.7 percentage points
Median time to leave the ED			3h 10m	2h 55m	15m
90th percentile time to leave the ED			6h 15m	5h 30m	45m
Patients leaving the ED within four hours of presentation			73.0%	79.7%	-6.7 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1
	90th percentile transfer of care time (minutes)		23m	21m	2m
	Percent on target		95.1%	97.1%	-2.0 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	9 days	13 days	-4 days
		90th percentile	25 days	26 days	-1 days
	Semi-urgent	Median	52 days	48 days	4 days
		90th percentile	82 days	78 days	4 days
	Non-urgent	Median	215 days	212 days	3 days
		90th percentile	334 days	353 days	-19 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed