

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		1,031	959	72	7.5%
All ED presentations		4,626	4,440	186	4.2%
Emergency presentations		4,401	4,137	264	6.4%
Triage category	T1: Resuscitation	21	14	7	50.0%
	T2: Emergency	479	414	65	15.7%
	T3: Urgent	1,450	1,258	192	15.3%
	T4: Semi-urgent	1,879	1,745	134	7.7%
	T5: Non-urgent	572	706	-134	-19.0%
Admissions to hospital from EDs ¹		1,055	1,384	-329	-23.8%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		3,091	3,172	-81	-2.6%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		8,142	7,063	1,079	15.3%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in South East Regional Hospital		58	61	-3	-4.9%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		428	391	37	9.5%
Urgency category	Urgent	89	85	4	4.7%
	Semi-urgent	123	101	22	21.8%
	Non-urgent	206	197	9	4.6%
Patients on waiting list ready for elective surgery at the end of quarter		818	798	20	2.5%
Urgency category	Urgent	9	11	-2	-18.2%
	Semi-urgent	73	80	-7	-8.8%
	Non-urgent	736	707	29	4.1%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	19m	21m	-2m
		% started treatment on time	69.9%	72.4%	-2.5 percentage points
	T3: Urgent	Median time to treatment	19m	20m	-1m
		90th percentile time to treatment	57m	1h 10m	-13m
		% started treatment on time	71.5%	69.2%	2.3 percentage points
	T4: Semi-urgent	Median time to treatment	29m	32m	-3m
		90th percentile time to treatment	2h 03m	2h 17m	-14m
		% started treatment on time	72.7%	69.8%	2.9 percentage points
	T5: Non-urgent	Median time to treatment	30m	46m	-16m
		90th percentile time to treatment	2h 15m	2h 26m	-11m
		% started treatment on time	86.6%	83.9%	2.7 percentage points
Patients starting treatment on time %			73.6%	71.9%	1.7 percentage points
Median time to leave the ED			2h 37m	2h 40m	-3m
90th percentile time to leave the ED			5h 56m	6h 17m	-21m
Patients leaving the ED within four hours of presentation			72.9%	72.3%	0.6 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		20m	25m	-5m
	Percent on target		96.4%	93.9%	2.5 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	16 days	18 days	-2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	29 days	57 days	-28 days
		90th percentile	84 days	83 days	1 days
	Non-urgent	Median	182 days	284 days	-102 days
		90th percentile	366 days	371 days	-5 days
Elective surgery procedures performed on time	All procedures		94%	93.5%	0.5 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		96.7%	97%	-0.3 percentage points
	Non-urgent		89.8%	88.8%	1.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed