

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		10,136	10,208	-72	-0.7%
All ED presentations		34,066	35,183	-1,117	-3.2%
Emergency presentations		33,887	34,975	-1,088	-3.1%
Triage category	T1: Resuscitation	332	351	-19	-5.4%
	T2: Emergency	4,219	4,031	188	4.7%
	T3: Urgent	12,850	11,938	912	7.6%
	T4: Semi-urgent	15,091	16,964	-1,873	-11.0%
	T5: Non-urgent	1,395	1,691	-296	-17.5%
Admissions to hospital from EDs		10,283	10,314	-31	-0.3%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		23,453	24,053	-600	-2.5%
	All acute episodes	22,310	22,904	-594	-2.6%
	Acute overnight	12,444	12,651	-207	-1.6%
	Same-day	9,866	10,253	-387	-3.8%
	Non-acute	753	740	13	1.8%
	Mental health	390	409	-19	-4.6%
Average length of stay (days)	Acute	2.9	2.8	0.1	
	Acute overnight	4.5	4.3	0.2	
	Non-acute	19.3	15.2	4.1	
	Mental health	15.4	16.7	-1.3	
Hospital bed days	All bed days	85,830	82,824	3,006	3.6%
	Acute	65,293	64,757	536	0.8%
	Non-acute	14,516	11,230	3,286	29.3%
	Mental health	6,021	6,837	-816	-11.9%
Babies born in Central Coast public hospitals		756	757	-1	-0.1%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		2,712	2,569	143	5.6%
Urgency category	Urgent	524	475	49	10.3%
	Semi-urgent	944	896	48	5.4%
	Non-urgent	1,006	982	24	2.4%
Patients on waiting list ready for elective surgery at the end of quarter		3,857	3,316	541	16.3%
Urgency category	Urgent	91	82	9	11.0%
	Semi-urgent	712	624	88	14.1%
	Non-urgent	3,054	2,610	444	17.0%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	27m	25m	2m
		% started treatment on time	74.5%	76.7%	-2.2 percentage points
	T3: Urgent	Median time to treatment	26m	25m	1m
		90th percentile time to treatment	1h 29m	1h 27m	2m
		% started treatment on time	58.5%	60.2%	-1.7 percentage points
	T4: Semi-urgent	Median time to treatment	34m	35m	-1m
		90th percentile time to treatment	1h 47m	1h 54m	-7m
		% started treatment on time	74.1%	71.9%	2.2 percentage points
	T5: Non-urgent	Median time to treatment	21m	22m	-1m
		90th percentile time to treatment	1h 24m	1h 34m	-10m
		% started treatment on time	95.8%	94.1%	1.7 percentage points
Patients starting treatment on time %			68.9%	69.4%	-0.5 percentage points
Median time to leave the ED			3h 20m	3h 06m	14m
90th percentile time to leave the ED			7h 34m	7h 12m	22m
Patients leaving the ED within four hours of presentation			62.2%	66.0%	-3.8 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	12m	-2m
	90th percentile transfer of care time (minutes)		51m	63m	-12m
	Percent on target		81.8%	76.2%	5.6 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	17 days	17 days	0 days
		90th percentile	28 days	26 days	2 days
	Semi-urgent	Median	50 days	43 days	7 days
		90th percentile	83 days	79 days	4 days
	Non-urgent	Median	253 days	217 days	36 days
		90th percentile	360 days	354 days	6 days
Elective surgery procedures performed on time	All procedures		97.8%	98.6%	-0.8 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.8%	99.7%	0.1 percentage points
	Non-urgent		94.8%	96.9%	-2.1 percentage points

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(n/a) No elective surgeries performed