

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		22,874	23,020	-146	-0.6%
All ED presentations		103,446	110,006	-6,560	-6.0%
Emergency presentations		98,821	104,664	-5,843	-5.6%
Triage category	T1: Resuscitation	350	372	-22	-5.9%
	T2: Emergency	11,022	10,620	402	3.8%
	T3: Urgent	27,001	26,325	676	2.6%
	T4: Semi-urgent	47,503	52,072	-4,569	-8.8%
	T5: Non-urgent	12,945	15,275	-2,330	-15.3%
Admissions to hospital from EDs		22,341	23,221	-880	-3.8%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		57,466	59,223	-1,757	-3.0%
	All acute episodes	54,967	56,691	-1,724	-3.0%
	Acute overnight	31,361	32,595	-1,234	-3.8%
	Same-day	23,606	24,096	-490	-2.0%
	Non-acute	1,237	1,247	-10	-0.8%
	Mental health	1,262	1,285	-23	-1.8%
Average length of stay (days)	Acute	3.0	3.0	0.0	
	Acute overnight	4.5	4.5	0.0	
	Non-acute	16.1	15.5	0.6	
	Mental health	18.3	15.2	3.1	
Hospital bed days	All bed days	208,948	210,939	-1,991	-0.9%
	Acute	165,976	172,110	-6,134	-3.6%
	Non-acute	19,917	19,358	559	2.9%
	Mental health	23,055	19,471	3,584	18.4%
Babies born in Hunter New England public hospitals		1,978	2,070	-92	-4.4%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		7,962	7,912	50	0.6%
Urgency category	Urgent	1,639	1,604	35	2.2%
	Semi-urgent	2,785	3,020	-235	-7.8%
	Non-urgent	3,210	2,996	214	7.1%
Patients on waiting list ready for elective surgery at the end of quarter		10,284	9,784	500	5.1%
Urgency category	Urgent	241	214	27	12.6%
	Semi-urgent	2,031	1,805	226	12.5%
	Non-urgent	8,012	7,765	247	3.2%

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	24m	27m	-3m
		% started treatment on time	76.2%	75.8%	0.4 percentage points
	T3: Urgent	Median time to treatment	20m	21m	-1m
		90th percentile time to treatment	1h 14m	1h 27m	-13m
		% started treatment on time	70.5%	66.6%	3.9 percentage points
	T4: Semi-urgent	Median time to treatment	31m	34m	-3m
		90th percentile time to treatment	2h 02m	2h 15m	-13m
		% started treatment on time	73.2%	70%	3.2 percentage points
	T5: Non-urgent	Median time to treatment	30m	31m	-1m
		90th percentile time to treatment	2h 02m	2h 12m	-10m
		% started treatment on time	89.7%	88.1%	1.6 percentage points
Patients starting treatment on time %			74.7%	72.1%	2.6 percentage points
Median time to leave the ED			2h 34m	2h 36m	-2m
90th percentile time to leave the ED			6h 49m	7h 04m	-15m
Patients leaving the ED within four hours of presentation			73.1%	71.8%	1.3 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	10m	-1m
	90th percentile transfer of care time (minutes)		25m	29m	-4m
	Percent on target		92.6%	90.5%	2.1 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	12 days	12 days	0 days
		90th percentile	27 days	26 days	1 days
	Semi-urgent	Median	44 days	47 days	-3 days
		90th percentile	82 days	83 days	-1 days
	Non-urgent	Median	241 days	218 days	23 days
		90th percentile	358 days	353 days	5 days
Elective surgery procedures performed on time	All procedures		98.6%	99.9%	-1.3 percentage points
	Urgent		99.8%	100%	-0.2 percentage points
	Semi-urgent		99.1%	99.8%	-0.7 percentage points
	Non-urgent		97.7%	99.8%	-2.1 percentage points

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(n/a) No elective surgeries performed