

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,574	2,513	61	2.4%
All ED presentations		12,150	12,610	-460	-3.6%
Emergency presentations		12,087	12,538	-451	-3.6%
Triage category	T1: Resuscitation	38	36	2	5.6%
	T2: Emergency	2,192	1,993	199	10.0%
	T3: Urgent	3,661	3,392	269	7.9%
	T4: Semi-urgent	5,185	5,838	-653	-11.2%
	T5: Non-urgent	1,011	1,279	-268	-21.0%
Admissions to hospital from EDs		2,315	2,561	-246	-9.6%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		4,327	4,616	-289	-6.3%
	All acute episodes	4,156	4,444	-288	-6.5%
	Acute overnight	3,309	3,512	-203	-5.8%
	Same-day	847	932	-85	-9.1%
	Non-acute	(*)	0		
	Mental health	(*)	172	-172	-100.0%
Average length of stay (days)	Acute	3.4	3.3	0.1	
	Acute overnight	4.0	4.0	0.0	
	Non-acute	(*)	n/a		
	Mental health	(*)	11.4		
Hospital bed days	All bed days	15,540	16,798	-1,258	-7.5%
	Acute	13,963	14,836	-873	-5.9%
	Non-acute	(*)	0		
	Mental health	(*)	1,962		-100.0%
Babies born in Maitland Hospital		353	351	2	0.6%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		614	640	-26	-4.1%
Urgency category	Urgent	72	121	-49	-40.5%
	Semi-urgent	259	220	39	17.7%
	Non-urgent	270	282	-12	-4.3%
Patients on waiting list ready for elective surgery at the end of quarter		860	818	42	5.1%
Urgency category	Urgent	15	18	-3	-16.7%
	Semi-urgent	164	138	26	18.8%
	Non-urgent	681	662	19	2.9%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	34m	46m	-12m
		% started treatment on time	75.9%	69.5%	6.4 percentage points
	T3: Urgent	Median time to treatment	25m	29m	-4m
		90th percentile time to treatment	1h 46m	2h 11m	-25m
		% started treatment on time	67.1%	54.3%	12.8 percentage points
	T4: Semi-urgent	Median time to treatment	54m	55m	-1m
		90th percentile time to treatment	2h 59m	2h 57m	2m
		% started treatment on time	55.1%	54.7%	0.4 percentage points
	T5: Non-urgent	Median time to treatment	1h00m	1h02m	-2m
		90th percentile time to treatment	2h 45m	2h 56m	-11m
		% started treatment on time	77.9%	77.6%	0.3 percentage points
Patients starting treatment on time %			64.8%	59.1%	5.7 percentage points
Median time to leave the ED			3h 34m	3h 31m	3m
90th percentile time to leave the ED			8h 33m	9h 04m	-31m
Patients leaving the ED within four hours of presentation			65.7%	60.8%	4.9 percentage points
Transfer of care	Median transfer of care time (minutes)		8m	9m	-1m
	90th percentile transfer of care time (minutes)		19m	23m	-4m
	Percent on target		96.9%	95.9%	1.0 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	16 days	13 days	3 days
		90th percentile	(*)	27 days	
	Semi-urgent	Median	48 days	47 days	1 days
		90th percentile	83 days	81 days	2 days
	Non-urgent	Median	247 days	199 days	48 days
		90th percentile	356 days	344 days	12 days
Elective surgery procedures performed on time	All procedures		99.5%	100%	-0.5 percentage points
	Urgent		98.6%	100%	-1.4 percentage points
	Semi-urgent		99.6%	100%	-0.4 percentage points
	Non-urgent		99.6%	100%	-0.4 percentage points

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(n/a) No elective surgeries performed