

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,355	2,440	-85	-3.5%
All ED presentations		8,918	8,832	86	1.0%
Emergency presentations		8,830	8,707	123	1.4%
Triage category	T1: Resuscitation	50	66	-16	-24.2%
	T2: Emergency	1,183	1,167	16	1.4%
	T3: Urgent	3,345	3,526	-181	-5.1%
	T4: Semi-urgent	3,838	3,591	247	6.9%
	T5: Non-urgent	414	357	57	16.0%
Admissions to hospital from EDs		2,979	3,129	-150	-4.8%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		6,570	7,251	-681	-9.4%
	All acute episodes	6,239	7,037	-798	-11.3%
	Acute overnight	3,391	3,795	-404	-10.6%
	Same-day	2,848	3,242	-394	-12.2%
	Non-acute	210	137	73	53.3%
	Mental health	121	77	44	57.1%
Average length of stay (days)	Acute	2.6	2.7	-0.1	
	Acute overnight	4.0	4.1	-0.1	
	Non-acute	8.1	11.0	-2.9	
	Mental health	8.4	9.4	-1.0	
Hospital bed days	All bed days	19,156	20,963	-1,807	-8.6%
	Acute	16,433	18,733	-2,300	-12.3%
	Non-acute	1,705	1,509	196	13.0%
	Mental health	1,018	721	297	41.2%
Babies born in Port Macquarie Base Hospital		186	193	-7	-3.6%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		901	932	-31	-3.3%
Urgency category	Urgent	174	168	6	3.6%
	Semi-urgent	316	317	-1	-0.3%
	Non-urgent	351	384	-33	-8.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,208	1,227	-19	-1.5%
Urgency category	Urgent	34	35	-1	-2.9%
	Semi-urgent	180	178	2	1.1%
	Non-urgent	994	1,014	-20	-2.0%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	9m	-1m
		90th percentile time to treatment	22m	22m	0m
		% started treatment on time	66.5%	63.3%	3.2 percentage points
	T3: Urgent	Median time to treatment	18m	21m	-3m
		90th percentile time to treatment	55m	1h 03m	-8m
		% started treatment on time	73.3%	67.1%	6.2 percentage points
	T4: Semi-urgent	Median time to treatment	20m	28m	-8m
		90th percentile time to treatment	1h 15m	1h 33m	-18m
		% started treatment on time	84.6%	77.9%	6.7 percentage points
	T5: Non-urgent	Median time to treatment	22m	26m	-4m
		90th percentile time to treatment	1h 25m	2h 02m	-37m
		% started treatment on time	95.2%	89.9%	5.3 percentage points
Patients starting treatment on time %			77.9%	71.3%	6.6 percentage points
Median time to leave the ED			2h 32m	2h 53m	-21m
90th percentile time to leave the ED			9h 02m	9h 36m	-34m
Patients leaving the ED within four hours of presentation			72.1%	69.5%	2.6 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	14m	0m
	90th percentile transfer of care time (minutes)		43m	40m	3m
	Percent on target		82.2%	82.2%	0.0 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days
		90th percentile	24 days	27 days	-3 days
	Semi-urgent	Median	49 days	52 days	-3 days
		90th percentile	81 days	75 days	6 days
	Non-urgent	Median	281 days	270 days	11 days
		90th percentile	349 days	334 days	15 days
Elective surgery procedures performed on time	All procedures		97.1%	100%	-2.9 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		98.7%	100%	-1.3 percentage points
	Non-urgent		94.3%	100%	-5.7 percentage points

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(n/a) No elective surgeries performed