

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		370	373	-3	-0.8%
All ED presentations		4,488	4,826	-338	-7.0%
Emergency presentations		4,082	4,385	-303	-6.9%
Triage category	T1: Resuscitation	5	6	-1	-16.7%
	T2: Emergency	350	336	14	4.2%
	T3: Urgent	1,388	1,454	-66	-4.5%
	T4: Semi-urgent	2,051	2,270	-219	-9.6%
	T5: Non-urgent	288	319	-31	-9.7%
Admissions to hospital from EDs		259	293	-34	-11.6%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		1,188	1,446	-258	-17.8%
	All acute episodes	1,020	1,296	-276	-21.3%
	Acute overnight	437	547	-110	-20.1%
	Same-day	583	749	-166	-22.2%
	Non-acute	168	150	18	12.0%
	Mental health	0	0		
Average length of stay (days)	Acute	2.4	2.3	0.1	
	Acute overnight	4.3	4.0	0.3	
	Non-acute	13.8	15.4	-1.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	4,803	5,243	-440	-8.4%
	Acute	2,483	2,934	-451	-15.4%
	Non-acute	2,320	2,309	11	0.5%
	Mental health	0	0	0	
Babies born in Murwillumbah District Hospital		<5	13		
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		441	432	9	2.1%
Urgency category	Urgent	33	28	5	17.9%
	Semi-urgent	168	170	-2	-1.2%
	Non-urgent	217	213	4	1.9%
Patients on waiting list ready for elective surgery at the end of quarter		850	791	59	7.5%
Urgency category	Urgent	6	5	1	20.0%
	Semi-urgent	94	89	5	5.6%
	Non-urgent	750	697	53	7.6%

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	7m	-2m
		90th percentile time to treatment	13m	15m	-2m
		% started treatment on time	85.1%	76.8%	8.3 percentage points
	T3: Urgent	Median time to treatment	12m	14m	-2m
		90th percentile time to treatment	34m	37m	-3m
		% started treatment on time	87.2%	84.9%	2.3 percentage points
	T4: Semi-urgent	Median time to treatment	15m	18m	-3m
		90th percentile time to treatment	1h 01m	1h 13m	-12m
		% started treatment on time	89.9%	85.7%	4.2 percentage points
	T5: Non-urgent	Median time to treatment	12m	18m	-6m
		90th percentile time to treatment	1h 00m	1h 09m	-9m
		% started treatment on time	98.9%	98.3%	0.6 percentage points
<b>Patients starting treatment on time %</b>			89.1%	85.6%	3.5 percentage points
<b>Median time to leave the ED</b>			1h 28m	1h 37m	-9m
<b>90th percentile time to leave the ED</b>			4h 36m	4h 18m	18m
<b>Patients leaving the ED within four hours of presentation</b>			86.8%	88.3%	-1.5 percentage points
Transfer of care	Median transfer of care time (minutes)		12m**	11m**	1m
	90th percentile transfer of care time (minutes)		24m**	20m**	4m
	Percent on target		95.9%**	96.2%**	-0.3 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	14 days	14 days	0 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	54 days	43 days	11 days
		90th percentile	84 days	72 days	12 days
	Non-urgent	Median	245 days	338 days	-93 days
		90th percentile	356 days	355 days	1 days
Elective surgery procedures performed on time	All procedures		98.6%	100%	-1.4 percentage points
	Urgent		93.9%	100%	-6.1 percentage points
	Semi-urgent		98.8%	100%	-1.2 percentage points
	Non-urgent		99.1%	100%	-0.9 percentage points

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed