

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		4,353	4,474	-121	-2.7%
All ED presentations		13,645	14,570	-925	-6.3%
Emergency presentations		13,534	14,488	-954	-6.6%
Triage category	T1: Resuscitation	119	111	8	7.2%
	T2: Emergency	2,617	2,585	32	1.2%
	T3: Urgent	6,809	6,474	335	5.2%
	T4: Semi-urgent	3,518	4,762	-1,244	-26.1%
	T5: Non-urgent	471	556	-85	-15.3%
Admissions to hospital from EDs		4,903	4,759	144	3.0%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		12,240	11,863	377	3.2%
	All acute episodes	11,744	11,368	376	3.3%
	Acute overnight	5,828	5,833	-5	-0.1%
	Same-day	5,916	5,535	381	6.9%
	Non-acute	329	338	-9	-2.7%
	Mental health	167	157	10	6.4%
Average length of stay (days)	Acute	2.8	2.9	-0.1	
	Acute overnight	4.7	4.8	-0.1	
	Non-acute	15.7	15.0	0.7	
	Mental health	13.5	14.9	-1.4	
Hospital bed days	All bed days	40,492	40,671	-179	-0.4%
	Acute	33,054	33,249	-195	-0.6%
	Non-acute	5,176	5,077	99	1.9%
	Mental health	2,262	2,345	-83	-3.5%
Babies born in Bankstown-Lidcombe Hospital		473	466	7	1.5%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		1,441	1,410	31	2.2%
Urgency category	Urgent	252	227	25	11.0%
	Semi-urgent	469	389	80	20.6%
	Non-urgent	601	654	-53	-8.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,858	1,708	150	8.8%
Urgency category	Urgent	31	42	-11	-26.2%
	Semi-urgent	294	271	23	8.5%
	Non-urgent	1,533	1,395	138	9.9%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	10m	13m	-3m
		90th percentile time to treatment	31m	43m	-12m
		% started treatment on time	52.3%	42.9%	9.4 percentage points
	T3: Urgent	Median time to treatment	24m	32m	-8m
		90th percentile time to treatment	1h 22m	2h 09m	-47m
		% started treatment on time	61%	47.3%	13.7 percentage points
	T4: Semi-urgent	Median time to treatment	30m	39m	-9m
		90th percentile time to treatment	1h 46m	2h 32m	-46m
		% started treatment on time	76.6%	64.9%	11.7 percentage points
	T5: Non-urgent	Median time to treatment	36m	31m	5m
		90th percentile time to treatment	1h 51m	2h 27m	-36m
		% started treatment on time	92.1%	85.1%	7.0 percentage points
Patients starting treatment on time %			64.2%	53.3%	10.9 percentage points
Median time to leave the ED			3h 18m	3h 41m	-23m
90th percentile time to leave the ED			8h 50m	9h 40m	-50m
Patients leaving the ED within four hours of presentation			68.4%	59.0%	9.4 percentage points
Transfer of care	Median transfer of care time (minutes)		15m	18m	-3m
	90th percentile transfer of care time (minutes)		37m	41m	-4m
	Percent on target		84.9%	79.3%	5.6 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days
		90th percentile	28 days	28 days	0 days
	Semi-urgent	Median	41 days	41 days	0 days
		90th percentile	78 days	82 days	-4 days
	Non-urgent	Median	155 days	140 days	15 days
		90th percentile	335 days	329 days	6 days
Elective surgery procedures performed on time	All procedures		99%	98.9%	0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	99.7%	0.3 percentage points
	Non-urgent		97.8%	98%	-0.2 percentage points

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(n/a) No elective surgeries performed