

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	2,360	2,203	157	7.1%	
All ED presentations	10,083	8,773	1,310	14.9%	
All emergency presentations	9,880	8,694	1,186	13.6%	
Emergency presentation by triage category	T1: Resuscitation	58	42	16	38.1%
	T2: Emergency	1,305	1,167	138	11.8%
	T3: Urgent	3,683	3,182	501	15.7%
	T4: Semi-urgent	4,109	3,842	267	6.9%
	T5: Non-urgent	725	461	264	57.3%
Admissions to hospital from EDs	3,029	2,887	142	4.9%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	19m	21m	-2m	26m
	% started treatment on time	74%	64.6%	9.4 percentage points	67.2%
	Median time to treatment	17m	19m	-2m	23m
	T3: Urgent 90th percentile time to treatment	55m	57m	-2m	1h 24m
	% started treatment on time	72.8%	70.5%	2.3 percentage points	64.6%
	Median time to treatment	24m	26m	-2m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 14m	1h 37m	-23m	1h 58m
	% started treatment on time	85.2%	76.8%	8.4 percentage points	72.9%
	Median time to treatment	25m	24m	1m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 22m	1h 40m	-18m	1h 57m
	% started treatment on time	97.8%	93.8%	4.0 percentage points	90.7%
Patients starting treatment on time %	79.8%	73.2%	6.6 percentage points	70.6%	
Median time to leave the ED	2h 23m	2h 43m	-20m	3h 12m	
90th percentile time to leave the ED	7h 52m	8h 18m	-26m	8h 05m	
Patients leaving the ED within four hours of presentation	75.3%	71.0%	4.3 percentage points	67.8%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	12m
	90th percentile transfer of care time (minutes)	31m	36m	-5m	29m
	Percent on target	89.0%	86.1%	2.9 percentage points	90.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	921	856	65	7.6%
Urgency category				
Urgent	176	138	38	27.5%
Semi-urgent	310	301	9	3.0%
Non-urgent	367	355	12	3.4%
Patients on waiting list ready for elective surgery at the end of quarter	1,248	1,114	134	12.0%
Urgency category				
Urgent	26	34	-8	-23.5%
Semi-urgent	201	154	47	30.5%
Non-urgent	1,021	926	95	10.3%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	15 days	-2 days	13 days
		90th percentile	23 days	26 days	-3 days	27 days
	Semi-urgent	Median	52 days	50 days	2 days	51 days
		90th percentile	83 days	81 days	2 days	85 days
	Non-urgent	Median	270 days	271 days	-1 days	263 days
		90th percentile	353 days	346 days	7 days	357 days
Elective surgery procedures performed on time	All procedures	97%	98.9%	-1.9 percentage points	96.7%	
	Urgent	100%	99.3%	0.7 percentage points	99.9%	
	Semi-urgent	97.1%	98.3%	-1.2 percentage points	96.1%	
	Non-urgent	95.4%	99.2%	-3.8 percentage points	96.0%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	6,398	6,614	-216	-3.3%
	Acute	6,054	6,383	-329	-5.2%
	Acute Overnight	3,465	3,395	70	2.1%
	Acute Same Day	2,589	2,988	-399	-13.4%
	Non-acute	229	138	91	65.9%
	Mental health	115	93	22	23.7%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	3.8	4.0	-0.2	
	Non-acute	8.1	9.4	-1.3	
	Mental health	8.7	13.6	-4.9	
Hospital bed days	All bed days	18,674	19,018	-344	-1.8%
	Acute	15,828	16,447	-619	-3.8%
	Non-acute	1,850	1,302	548	42.1%
	Mental health	996	1,269	-273	-21.5%
Babies born in Port Macquarie Base Hospital	208	208	0	0.0%	

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(n/a) not applicable

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