

## Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	4,687	4,228	459	10.9%	
All ED presentations	14,282	13,076	1,206	9.2%	
All emergency presentations	14,179	13,009	1,170	9.0%	
Emergency presentation by triage category	T1: Resuscitation	170	170	0	0.0%
	T2: Emergency	4,272	3,802	470	12.4%
	T3: Urgent	4,344	4,401	-57	-1.3%
	T4: Semi-urgent	4,342	3,603	739	20.5%
	T5: Non-urgent	1,051	1,033	18	1.7%
Admissions to hospital from EDs	5,630	5,675	-45	-0.8%	

## Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	23m	25m	-2m	26m
	% started treatment on time	70%	60.2%	9.8 percentage points	67.2%
	Median time to treatment	23m	27m	-4m	23m
	T3: Urgent 90th percentile time to treatment	1h 27m	1h 29m	-2m	1h 24m
	% started treatment on time	69.5%	58.8%	10.7 percentage points	64.6%
	Median time to treatment	41m	36m	5m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 52m	1h 46m	6m	1h 58m
	% started treatment on time	74.7%	72.5%	2.2 percentage points	72.9%
	Median time to treatment	42m	35m	7m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 10m	1h 53m	17m	1h 57m
	% started treatment on time	87.4%	91.2%	-3.8 percentage points	90.7%
Patients starting treatment on time %	72.4%	65.3%	7.1 percentage points	70.6%	
Median time to leave the ED	3h 44m	3h 27m	17m	3h 12m	
90th percentile time to leave the ED	14h 23m	9h 09m	314m	8h 05m	
Patients leaving the ED within four hours of presentation	61.0%	69.3%	-8.3 percentage points	67.8%	
Transfer of care	Median transfer of care time (minutes)	15m	14m	1m	12m
	90th percentile transfer of care time (minutes)	36m	27m	9m	29m
	Percent on target	85.4%	92.2%	-6.8 percentage points	90.2%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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## Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
<b>Elective surgery procedures performed</b>	670	660	10	1.5%
<b>Urgency category</b>				
Urgent	100	95	5	5.3%
Semi-urgent	231	257	-26	-10.1%
Non-urgent	279	255	24	9.4%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	865	776	89	11.5%
<b>Urgency category</b>				
Urgent	25	12	13	108.3%
Semi-urgent	184	182	2	1.1%
Non-urgent	656	582	74	12.7%

## Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	12 days	13 days	-1 days	13 days
		90th percentile	25 days	(*)		27 days
	Semi-urgent	Median	43 days	37 days	6 days	51 days
		90th percentile	79 days	83 days	-4 days	85 days
	Non-urgent	Median	144 days	165 days	-21 days	263 days
		90th percentile	349 days	353 days	-4 days	357 days
<b>Elective surgery procedures performed on time</b>	All procedures	99.8%	99.8%	0.0 percentage points	96.7%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	99.6%	99.6%	0.0 percentage points	96.1%	
	Non-urgent	100%	100%	0.0 percentage points	96.0%	

## Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
<b>Episodes</b>	All episodes	10,803	10,677	126	1.2%
	Acute	10,284	10,206	78	0.8%
	Acute Overnight	7,132	7,022	110	1.6%
	Acute Same Day	3,152	3,184	-32	-1.0%
	Non-acute	170	114	56	49.1%
	Mental health	349	357	-8	-2.2%
<b>Average length of stay (days)</b>	Acute	3.6	3.2	0.4	
	Acute Overnight	4.8	4.3	0.5	
	Non-acute	12.6	11.5	1.1	
	Mental health	12.0	15.0	-3.0	
<b>Hospital bed days</b>	All bed days	43,547	39,750	3,797	9.6%
	Acute	37,208	33,083	4,125	12.5%
	Non-acute	2,145	1,310	835	63.7%
	Mental health	4,194	5,357	-1,163	-21.7%
<b>Babies born in Blacktown Hospital</b>	880	887	-7	-0.8%	

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(n/a) not applicable

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