

Emergency department activity


		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		24,769	22,874	1,895	8.3%
All ED presentations		110,140	103,448	6,692	6.5%
All emergency presentations		105,851	98,713	7,138	7.2%
Emergency presentation by triage category	T1: Resuscitation	468	350	118	33.7%
	T2: Emergency	11,961	11,015	946	8.6%
	T3: Urgent	29,493	26,991	2,502	9.3%
	T4: Semi-urgent	51,127	47,463	3,664	7.7%
	T5: Non-urgent	12,802	12,894	-92	-0.7%
Admissions to hospital from EDs		22,867	22,287	580	2.6%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	27m	23m	4m	29m
	% started treatment on time	74.7%	76.4%	-1.7 percentage points	61.1%
	Median time to treatment	21m	20m	1m	22m
	T3: Urgent 90th percentile time to treatment	1h 23m	1h 13m	10m	1h 23m
	% started treatment on time	69.4%	70.7%	-1.3 percentage points	65.0%
	Median time to treatment	33m	31m	2m	29m
	T4: Semi-urgent 90th percentile time to treatment	2h 10m	2h 02m	8m	1h 57m
	% started treatment on time	71.9%	73.3%	-1.4 percentage points	74.1%
	Median time to treatment	33m	30m	3m	24m
	T5: Non-urgent 90th percentile time to treatment	2h 11m	2h 02m	9m	1h 53m
	% started treatment on time	88.1%	89.7%	-1.6 percentage points	91.4%
Patients starting treatment on time %		73.2%	74.9%	-1.7 percentage points	70.2%
Median time to leave the ED		2h 43m	2h 34m	9m	3h 01m
90th percentile time to leave the ED		7h 14m	6h 49m	25m	8h 06m
Patients leaving the ED within four hours of presentation		70.0%	73.1%	-3.1 percentage points	68.1%
Transfer of care	Median transfer of care time (minutes)	10m	9m	1m	13m
	90th percentile transfer of care time (minutes)	36m	25m	11m	40m
	Percent on target	87.2%	92.6%	-5.4 percentage points	84.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		8,105	7,963	142	1.8%
Urgency category	Urgent	1,629	1,640	-11	-0.7%
	Semi-urgent	2,502	2,785	-283	-10.2%
	Non-urgent	3,675	3,210	465	14.5%
Patients on waiting list ready for elective surgery at the end of quarter		11,202	10,281	921	9.0%
Urgency category	Urgent	237	240	-3	-1.3%
	Semi-urgent	1,642	2,031	-389	-19.2%
	Non-urgent	9,323	8,010	1,313	16.4%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Waiting time (days)	Urgent	Median	12 days	12 days	0 days	11 days
		90th percentile	26 days	27 days	-1 days	26 days
	Semi-urgent	Median	47 days	44 days	3 days	45 days
		90th percentile	82 days	82 days	0 days	84 days
	Non-urgent	Median	232 days	241 days	-9 days	241 days
		90th percentile	353 days	358 days	-5 days	359 days
Elective surgery procedures performed on time	All procedures		98.9%	98.6%	0.3 percentage points	96.6%
	Urgent		99.9%	99.8%	0.1 percentage points	99.9%
	Semi-urgent		99.6%	99.1%	0.5 percentage points	96.8%
	Non-urgent		98.1%	97.7%	0.4 percentage points	94.6%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	58,727	57,459	1,268	2.2%
	Acute	56,248	54,966	1,282	2.3%
	Acute Overnight	31,647	31,366	281	0.9%
	Acute Same Day	24,601	23,600	1,001	4.2%
	Non-acute	1,147	1,231	-84	-6.8%
	Mental health	1,332	1,262	70	5.5%
Average length of stay (days)	Acute	3.0	3.0	0.0	
	Acute Overnight	4.6	4.5	0.1	
	Non-acute	15.5	16.2	-0.7	
	Mental health	17.1	18.3	-1.2	
Hospital bed days	All bed days	209,617	208,568	1,049	0.5%
	Acute	169,118	165,590	3,528	2.1%
	Non-acute	17,764	19,931	-2,167	-10.9%
	Mental health	22,735	23,047	-312	-1.4%
Babies born in Hunter New England public hospitals		2,019	1,969	50	2.5%

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(n/a) not applicable

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