

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,844	2,574	270	10.5%
All ED presentations		13,125	12,151	974	8.0%
All emergency presentations		13,087	12,088	999	8.3%
Emergency presentation by triage category	T1: Resuscitation	26	38	-12	-31.6%
	T2: Emergency	2,038	2,192	-154	-7.0%
	T3: Urgent	3,903	3,661	242	6.6%
	T4: Semi-urgent	5,531	5,186	345	6.7%
	T5: Non-urgent	1,589	1,011	578	57.2%
Admissions to hospital from EDs		2,455	2,301	154	6.7%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	42m	34m	8m	29m
	% started treatment on time	70.2%	75.9%	-5.7 percentage points	63.8%
	Median time to treatment	25m	25m	0m	23m
	T3: Urgent 90th percentile time to treatment	2h 00m	1h 46m	14m	1h 27m
	% started treatment on time	62.9%	67.1%	-4.2 percentage points	63.7%
	Median time to treatment	48m	54m	-6m	32m
	T4: Semi-urgent 90th percentile time to treatment	2h 50m	2h 59m	-9m	2h 03m
	% started treatment on time	58.1%	55.1%	3.0 percentage points	72.0%
	Median time to treatment	59m	1h00m	-1m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 52m	2h 45m	7m	2h 02m
	% started treatment on time	78%	77.9%	0.1 percentage points	89.6%
Patients starting treatment on time %		63.7%	64.8%	-1.1 percentage points	69.1%
Median time to leave the ED		3h 28m	3h 34m	-6m	3h 18m
90th percentile time to leave the ED		9h 07m	8h 33m	34m	8h 47m
Patients leaving the ED within four hours of presentation		63.1%	65.7%	-2.6 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	9m	8m	1m	13m
	90th percentile transfer of care time (minutes)	24m	19m	5m	38m
	Percent on target	94.4%	96.9%	-2.5 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		615	614	1	0.2%
Urgency category	Urgent	99	72	27	37.5%
	Semi-urgent	205	259	-54	-20.8%
	Non-urgent	293	270	23	8.5%
Patients on waiting list ready for elective surgery at the end of quarter		929	860	69	8.0%
Urgency category	Urgent	17	15	2	13.3%
	Semi-urgent	139	164	-25	-15.2%
	Non-urgent	773	681	92	13.5%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	9 days	16 days	-7 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	48 days	48 days	0 days	51 days
		90th percentile	81 days	83 days	-2 days	85 days
	Non-urgent	Median	290 days	247 days	43 days	282 days
		90th percentile	363 days	356 days	7 days	361 days
Elective surgery procedures performed on time	All procedures		95.8%	99.5%	-3.7 percentage points	95.2%
	Urgent		100%	98.6%	1.4 percentage points	99.8%
	Semi-urgent		99.5%	99.6%	-0.1 percentage points	95.3%
	Non-urgent		91.8%	99.6%	-7.8 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	4,497	4,325	172	4.0%
	Acute	4,294	4,155	139	3.3%
	Acute Overnight	3,536	3,308	228	6.9%
	Acute Same Day	758	847	-89	-10.5%
	Non-acute	9	(*)		
	Mental health	194	(*)		
Average length of stay (days)	Acute	3.2	3.4	-0.2	
	Acute Overnight	3.7	4.0	-0.3	
	Non-acute	3.4	(*)		
	Mental health	9.4	(*)		
Hospital bed days	All bed days	15,760	15,532	228	1.5%
	Acute	13,902	13,959	-57	-0.4%
	Non-acute	31	(*)		
	Mental health	1,827	(*)		
Babies born in Maitland Hospital		406	351	55	15.7%

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(n/a) not applicable

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