

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,241	1,954	287	14.7%
All ED presentations		8,412	7,763	649	8.4%
All emergency presentations		8,254	7,530	724	9.6%
Emergency presentation by triage category	T1: Resuscitation	20	22	-2	-9.1%
	T2: Emergency	848	827	21	2.5%
	T3: Urgent	3,369	2,841	528	18.6%
	T4: Semi-urgent	3,747	3,658	89	2.4%
	T5: Non-urgent	270	182	88	48.4%
Admissions to hospital from EDs		1,016	945	71	7.5%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	23m	23m	0m	27m
	% started treatment on time	66.9%	69.9%	-3.0 percentage points	61.1%
	Median time to treatment	26m	25m	1m	21m
	T3: Urgent 90th percentile time to treatment	1h 52m	1h 52m	0m	1h 22m
	% started treatment on time	56.7%	58.9%	-2.2 percentage points	66.3%
	Median time to treatment	26m	25m	1m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 18m	2h 11m	7m	2h 00m
	% started treatment on time	70.1%	72.2%	-2.1 percentage points	73.4%
	Median time to treatment	20m	18m	2m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 09m	1h 46m	23m	2h 03m
	% started treatment on time	87.7%	90.8%	-3.1 percentage points	89.5%
Patients starting treatment on time %		64.6%	67.2%	-2.6 percentage points	70.6%
Median time to leave the ED		3h 32m	3h 23m	9m	2h 41m
90th percentile time to leave the ED		8h 48m	8h 42m	6m	6h 47m
Patients leaving the ED within four hours of presentation		61.5%	64.0%	-2.5 percentage points	73.7%
Transfer of care	Median transfer of care time (minutes)	12m	11m	1m	11m
	90th percentile transfer of care time (minutes)	25m	30m	-5m	27m
	Percent on target	93.2%	89.5%	3.7 percentage points	91.5%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		909	755	154	20.4%
Urgency category	Urgent	53	35	18	51.4%
	Semi-urgent	224	241	-17	-7.1%
	Non-urgent	630	475	155	32.6%
Patients on waiting list ready for elective surgery at the end of quarter		2,123	2,077	46	2.2%
Urgency category	Urgent	<5	6		
	Semi-urgent	179	180	-1	-0.6%
	Non-urgent	1,944	1,891	53	2.8%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	17 days	-3 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	60 days	65 days	-5 days	49 days
		90th percentile	83 days	84 days	-1 days	82 days
	Non-urgent	Median	342 days	294 days	48 days	273 days
		90th percentile	363 days	351 days	12 days	359 days
Elective surgery procedures performed on time	All procedures		96.9%	99.9%	-3.0 percentage points	97.8%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		99.6%	100%	-0.4 percentage points	99.3%
	Non-urgent		95.7%	99.8%	-4.1 percentage points	96.2%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	3,612	3,438	174	5.1%
	Acute	3,232	2,964	268	9.0%
	Acute Overnight	1,200	1,129	71	6.3%
	Acute Same Day	2,032	1,835	197	10.7%
	Non-acute	107	157	-50	-31.8%
	Mental health	273	317	-44	-13.9%
Average length of stay (days)	Acute	2.7	2.7	0.0	
	Acute Overnight	5.5	5.5	0.0	
	Non-acute	10.7	10.0	0.7	
	Mental health	20.2	19.9	0.3	
Hospital bed days	All bed days	15,298	15,958	-660	-4.1%
	Acute	8,636	8,078	558	6.9%
	Non-acute	1,140	1,570	-430	-27.4%
	Mental health	5,522	6,310	-788	-12.5%
Babies born in Shellharbour Hospital		<5	<5		

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(n/a) not applicable

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