

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		231	255	-24	-9.4%
All ED presentations		2,579	2,370	209	8.8%
All emergency presentations		2,077	1,865	212	11.4%
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	94	120	-26	-21.7%
	T3: Urgent	486	554	-68	-12.3%
	T4: Semi-urgent	1,078	834	244	29.3%
	T5: Non-urgent	419	357	62	17.4%
Admissions to hospital from EDs		220	284	-64	-22.5%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	5m	7m	-2m	8m
	T2: Emergency 90th percentile time to treatment	(*)	22m		25m
	% started treatment on time	82.6%	66.4%	16.2 percentage points	65.7%
	Median time to treatment	9m	10m	-1m	19m
	T3: Urgent 90th percentile time to treatment	23m	31m	-8m	1h 01m
	% started treatment on time	96.5%	89.2%	7.3 percentage points	72.0%
	Median time to treatment	8m	10m	-2m	26m
	T4: Semi-urgent 90th percentile time to treatment	24m	36m	-12m	1h 45m
	% started treatment on time	99.4%	96.4%	3.0 percentage points	76.8%
	Median time to treatment	4m	10m	-6m	23m
	T5: Non-urgent 90th percentile time to treatment	14m	32m	-18m	1h 50m
	% started treatment on time	100%	99.1%	0.9 percentage points	91.7%
Patients starting treatment on time %		98.1%	92.8%	5.3 percentage points	75.9%
Median time to leave the ED		1h 01m	1h 09m	-8m	1h 52m
90th percentile time to leave the ED		4h 12m	4h 55m	-43m	5h 10m
Patients leaving the ED within four hours of presentation		89.1%	86.2%	2.9 percentage points	83.5%
Transfer of care	Median transfer of care time (minutes)	8m**	9m**	-1m	10m**
	90th percentile transfer of care time (minutes)	**	**		24m**
	Percent on target	93.5%**	92.2%**	1.3 percentage points	94.0%**

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes

Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		49	52	-3	-5.8%
Urgency category	Urgent	18	9	9	100.0%
	Semi-urgent	21	40	-19	-47.5%
	Non-urgent	6	<5		
Patients on waiting list ready for elective surgery at the end of quarter		35	33	2	6.1%
Urgency category	Urgent	<5	5		
	Semi-urgent	29	28	1	3.6%
	Non-urgent	6	<5		

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	20 days	(*)		13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	27 days	29 days	-2 days	41 days
		90th percentile	(*)	(*)		77 days
	Non-urgent	Median	(*)	(*)		148 days
		90th percentile	(*)	(*)		333 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	99.6%
	Urgent		100%	(*)		99.8%
	Semi-urgent		100%	100%	0.0 percentage points	99.5%
	Non-urgent		(*)	(*)		99.7%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	771	900	-129	-14.3%
	Acute	695	800	-105	-13.1%
	Acute Overnight	301	394	-93	-23.6%
	Acute Same Day	394	406	-12	-3.0%
	Non-acute	76	100	-24	-24.0%
	Mental health	0	0		
Average length of stay (days)	Acute	2.0	2.0	0.0	
	Acute Overnight	3.2	3.0	0.2	
	Non-acute	7.3	6.4	0.9	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	1,919	2,240	-321	-14.3%
	Acute	1,361	1,603	-242	-15.1%
	Non-acute	558	637	-79	-12.4%
	Mental health	0	0	0	
Babies born in Deniliquin Hospital and Health Services		16	27	-11	-40.7%

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(n/a) not applicable

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