

Emergency department activity


		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		8,433	7,799	634	8.1%
All ED presentations		54,559	51,226	3,333	6.5%
All emergency presentations		52,567	48,874	3,693	7.6%
Emergency presentation by triage category	T1: Resuscitation	238	191	47	24.6%
	T2: Emergency	5,850	5,538	312	5.6%
	T3: Urgent	18,992	17,292	1,700	9.8%
	T4: Semi-urgent	22,573	20,669	1,904	9.2%
	T5: Non-urgent	4,914	5,184	-270	-5.2%
Admissions to hospital from EDs		10,679	10,205	474	4.6%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Time to treatment by triage category	Median time to treatment	7m	7m	0m	9m
	T2: Emergency 90th percentile time to treatment	20m	20m	0m	29m
	% started treatment on time	72%	72.5%	-0.5 percentage points	61.1%
	Median time to treatment	19m	17m	2m	22m
	T3: Urgent 90th percentile time to treatment	1h 01m	51m	10m	1h 23m
	% started treatment on time	71.3%	76.2%	-4.9 percentage points	65.0%
	Median time to treatment	26m	23m	3m	29m
	T4: Semi-urgent 90th percentile time to treatment	1h 45m	1h 26m	19m	1h 57m
	% started treatment on time	75.4%	80.6%	-5.2 percentage points	74.1%
	Median time to treatment	23m	22m	1m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 51m	1h 33m	18m	1h 53m
	% started treatment on time	91.7%	94.8%	-3.1 percentage points	91.4%
Patients starting treatment on time %		74.9%	79.4%	-4.5 percentage points	70.2%
Median time to leave the ED		2h 06m	2h 02m	4m	3h 01m
90th percentile time to leave the ED		6h 11m	5h 59m	12m	8h 06m
Patients leaving the ED within four hours of presentation		78.3%	79.3%	-1.0 percentage points	68.1%
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	13m
	90th percentile transfer of care time (minutes)	33m	31m	2m	40m
	Percent on target	87.8%	88.8%	-1.0 percentage points	84.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		3,969	3,841	128	3.3%
Urgency category	Urgent	985	973	12	1.2%
	Semi-urgent	1,193	1,255	-62	-4.9%
	Non-urgent	1,477	1,354	123	9.1%
Patients on waiting list ready for elective surgery at the end of quarter		5,251	4,983	268	5.4%
Urgency category	Urgent	157	109	48	44.0%
	Semi-urgent	899	798	101	12.7%
	Non-urgent	4,195	4,076	119	2.9%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Waiting time (days)	Urgent	Median	12 days	11 days	1 days	11 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	54 days	51 days	3 days	45 days
		90th percentile	89 days	86 days	3 days	84 days
	Non-urgent	Median	297 days	295 days	2 days	241 days
		90th percentile	371 days	363 days	8 days	359 days
Elective surgery procedures performed on time	All procedures		92.3%	95%	-2.7 percentage points	96.6%
	Urgent		99.9%	99.5%	0.4 percentage points	99.9%
	Semi-urgent		91.1%	93.9%	-2.8 percentage points	96.8%
	Non-urgent		88.1%	92.9%	-4.8 percentage points	94.6%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	26,283	25,272	1,011	4.0%
	Acute	24,928	23,889	1,039	4.3%
	Acute Overnight	12,422	12,200	222	1.8%
	Acute Same Day	12,506	11,689	817	7.0%
	Non-acute	954	925	29	3.1%
	Mental health	401	458	-57	-12.4%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	4.2	4.0	0.2	
	Non-acute	10.4	10.8	-0.4	
	Mental health	14.9	15.3	-0.4	
Hospital bed days	All bed days	80,077	78,003	2,074	2.7%
	Acute	64,159	61,015	3,144	5.2%
	Non-acute	9,952	9,960	-8	-0.1%
	Mental health	5,966	7,028	-1,062	-15.1%
Babies born in Northern NSW public hospitals		728	764	-36	-4.7%

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(n/a) not applicable

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