

## Emergency department activity

|   |                   | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|---|-------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance           |                   | 561          | 604          | -43        | -7.1%    |
| All ED presentations                      |                   | 3,668        | 4,362        | -694       | -15.9%   |
| All emergency presentations               |                   | 3,582        | 4,295        | -713       | -16.6%   |
| Emergency presentation by triage category | T1: Resuscitation | 14           | 24           | -10        | -41.7%   |
|   | T2: Emergency     | 352          | 395          | -43        | -10.9%   |
|   | T3: Urgent        | 1,242        | 1,255        | -13        | -1.0%    |
|   | T4: Semi-urgent   | 1,647        | 2,080        | -433       | -20.8%   |
|   | T5: Non-urgent    | 327          | 541          | -214       | -39.6%   |
| Admissions to hospital from EDs           |                   | 441          | 485          | -44        | -9.1%    |

## Emergency department performance

|   |   | Jul-Sep 2019 | Jul-Sep 2018 | Difference             | Peer group results |
|---|---|--------------|--------------|------------------------|--------------------|
| Time to treatment by triage category                      | Median time to treatment                          | 8m           | 8m           | 0m                     | 8m                 |
|   | T2: Emergency 90th percentile time to treatment   | 24m          | 33m          | -9m                    | 25m                |
|   | % started treatment on time                       | 64.2%        | 62.7%        | 1.5 percentage points  | 65.7%              |
|   | Median time to treatment                          | 22m          | 22m          | 0m                     | 19m                |
|   | T3: Urgent 90th percentile time to treatment      | 1h 05m       | 1h 01m       | 4m                     | 1h 01m             |
|   | % started treatment on time                       | 68.4%        | 69.8%        | -1.4 percentage points | 72.0%              |
|   | Median time to treatment                          | 32m          | 25m          | 7m                     | 26m                |
|   | T4: Semi-urgent 90th percentile time to treatment | 1h 52m       | 1h 32m       | 20m                    | 1h 45m             |
|   | % started treatment on time                       | 70.4%        | 80.1%        | -9.7 percentage points | 76.8%              |
|   | Median time to treatment                          | 31m          | 18m          | 13m                    | 23m                |
|   | T5: Non-urgent 90th percentile time to treatment  | 1h 42m       | 1h 05m       | 37m                    | 1h 50m             |
|   | % started treatment on time                       | 91.7%        | 97%          | -5.3 percentage points | 91.7%              |
| Patients starting treatment on time %                     |   | 70.7%        | 73.3%        | -2.6 percentage points | 75.9%              |
| Median time to leave the ED                               |   | 1h 59m       | 0h 57m       | 62m                    | 1h 52m             |
| 90th percentile time to leave the ED                      |   | 5h 01m       | 4h 51m       | 10m                    | 5h 10m             |
| Patients leaving the ED within four hours of presentation |   | 82.2%        | 86.5%        | -4.3 percentage points | 83.5%              |
| Transfer of care  | Median transfer of care time (minutes)            | 8m           | 8m           | 0m                     | 10m                |
|   | 90th percentile transfer of care time (minutes)   | 20m          | 20m          | 0m                     | 24m                |
|   | Percent on target                                 | 97.2%        | 96.5%        | 0.7 percentage points  | 94.0%              |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sep 2019 and provided only for comparison purposes

## Elective surgery activity

|  |             | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|--|-------------|--------------|--------------|------------|----------|
| <b>Elective surgery procedures performed</b>                                     |             | 149          | 151          | -2         | -1.3%    |
| <b>Urgency category</b>  | Urgent      | 0            | <5           |            |          |
|  | Semi-urgent | <5           | 17           |            |          |
|  | Non-urgent  | 149          | 130          | 19         | 14.6%    |
| <b>Patients on waiting list ready for elective surgery at the end of quarter</b> |             | 205          | 200          | 5          | 2.5%     |
| <b>Urgency category</b>  | Urgent      | 0            | 0            | 0          |          |
|  | Semi-urgent | <5           | 6            |            |          |
|  | Non-urgent  | 205          | 194          | 11         | 5.7%     |

## Elective surgery performance

|  |                |                 | Jul-Sep 2019 | Jul-Sep 2018 | Difference            | Peer group results |
|--|----------------|-----------------|--------------|--------------|-----------------------|--------------------|
| <b>Waiting time (days)</b>                           | Urgent         | Median          | (n/a)        | (*)          |                       | 13 days            |
|  |                | 90th percentile | (n/a)        | (*)          |                       | 27 days            |
|  | Semi-urgent    | Median          | (*)          | 33 days      |                       | 41 days            |
|  |                | 90th percentile | (*)          | (*)          |                       | 77 days            |
|  | Non-urgent     | Median          | 138 days     | 105 days     | 33 days               | 148 days           |
|  |                | 90th percentile | 147 days     | 154 days     | -7 days               | 333 days           |
| <b>Elective surgery procedures performed on time</b> | All procedures |                 | 100%         | 100%         | 0.0 percentage points | 99.6%              |
|  | Urgent         |                 | (n/a)        | (*)          |                       | 99.8%              |
|  | Semi-urgent    |                 | (*)          | 100%         |                       | 99.5%              |
|  | Non-urgent     |                 | 100%         | 100%         | 0.0 percentage points | 99.7%              |

## Admitted patient activity

|                                      |                 | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|--------------------------------------|-----------------|--------------|--------------|------------|----------|
| <b>Episodes</b>                      | All episodes    | 958          | 1,105        | -147       | -13.3%   |
|                                      | Acute           | 925          | 1,051        | -126       | -12.0%   |
|                                      | Acute Overnight | 441          | 533          | -92        | -17.3%   |
|                                      | Acute Same Day  | 484          | 518          | -34        | -6.6%    |
|                                      | Non-acute       | 33           | 54           | -21        | -38.9%   |
|                                      | Mental health   | 0            | 0            |            |          |
| <b>Average length of stay (days)</b> | Acute           | 2.4          | 2.2          | 0.2        |          |
|                                      | Acute Overnight | 4.0          | 3.3          | 0.7        |          |
|                                      | Non-acute       | 4.6          | 7.7          | -3.1       |          |
|                                      | Mental health   | n/a          | n/a          |            |          |
| <b>Hospital bed days</b>             | All bed days    | 2,379        | 2,695        | -316       | -11.7%   |
|                                      | Acute           | 2,228        | 2,279        | -51        | -2.2%    |
|                                      | Non-acute       | 151          | 416          | -265       | -63.7%   |
|                                      | Mental health   | 0            | 0            | 0          |          |

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