

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,403	2,385	18	0.8%
All ED presentations		12,068	11,452	616	5.4%
All emergency presentations		12,055	11,424	631	5.5%
Emergency presentation by triage category	T1: Resuscitation	65	56	9	16.1%
	T2: Emergency	945	1,124	-179	-15.9%
	T3: Urgent	4,467	4,544	-77	-1.7%
	T4: Semi-urgent	5,831	4,913	918	18.7%
	T5: Non-urgent	747	787	-40	-5.1%
Admissions to hospital from EDs		3,047	2,958	89	3.0%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	10m	8m	2m	8m
	T2: Emergency 90th percentile time to treatment	22m	17m	5m	29m
	% started treatment on time	56.1%	70%	-13.9 percentage points	63.8%
	Median time to treatment	24m	21m	3m	23m
	T3: Urgent 90th percentile time to treatment	1h 18m	1h 10m	8m	1h 27m
	% started treatment on time	64.6%	68.3%	-3.7 percentage points	63.7%
	Median time to treatment	34m	30m	4m	32m
	T4: Semi-urgent 90th percentile time to treatment	2h 05m	1h 43m	22m	2h 03m
	% started treatment on time	69%	74.9%	-5.9 percentage points	72.0%
	Median time to treatment	26m	30m	-4m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 01m	2h 02m	-1m	2h 02m
	% started treatment on time	89.8%	89.5%	0.3 percentage points	89.6%
Patients starting treatment on time %		67.2%	72.5%	-5.3 percentage points	69.1%
Median time to leave the ED		3h 12m	3h 07m	5m	3h 18m
90th percentile time to leave the ED		6h 28m	6h 14m	14m	8h 47m
Patients leaving the ED within four hours of presentation		73.8%	74.2%	-0.4 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	13m
	90th percentile transfer of care time (minutes)	24m	23m	1m	38m
	Percent on target	95.0%	95.5%	-0.5 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		823	770	53	6.9%
Urgency category	Urgent	104	86	18	20.9%
	Semi-urgent	295	256	39	15.2%
	Non-urgent	377	383	-6	-1.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,097	962	135	14.0%
Urgency category	Urgent	18	15	3	20.0%
	Semi-urgent	178	159	19	11.9%
	Non-urgent	901	788	113	14.3%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	12 days	14 days	-2 days	14 days
		90th percentile	28 days	(*)		27 days
	Semi-urgent	Median	56 days	49 days	7 days	51 days
		90th percentile	84 days	83 days	1 days	85 days
	Non-urgent	Median	215 days	232 days	-17 days	282 days
		90th percentile	329 days	340 days	-11 days	361 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		100%	100%	0.0 percentage points	95.3%
	Non-urgent		100%	100%	0.0 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	5,702	5,488	214	3.9%
	Acute	5,597	5,361	236	4.4%
	Acute Overnight	3,755	3,727	28	0.8%
	Acute Same Day	1,842	1,634	208	12.7%
	Non-acute	105	127	-22	-17.3%
	Mental health	0	0		
Average length of stay (days)	Acute	2.6	2.7	-0.1	
	Acute Overnight	3.4	3.5	-0.1	
	Non-acute	14.1	9.7	4.4	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	16,254	15,814	440	2.8%
	Acute	14,772	14,580	192	1.3%
	Non-acute	1,482	1,234	248	20.1%
	Mental health	0	0	0	
Babies born in Canterbury Hospital		392	406	-14	-3.4%

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(n/a) not applicable

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