

Emergency department activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
All arrivals at ED by ambulance	2,413	2,199	214	9.7%	
ED Attendances	13,627	13,492	135	1.0%	
Emergency presentations	13,288	12,822	466	3.6%	
Emergency presentation by triage category	T1: Resuscitation	111	73	38	52.1%
	T2: Emergency	1,798	1,683	115	6.8%
	T3: Urgent	6,073	5,893	180	3.1%
	T4: Semi-urgent	4,315	4,189	126	3.0%
	T5: Non-urgent	991	984	7	0.7%
Admissions to hospital from EDs	3,776	4,240	-464	-10.9%	

Emergency department performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	8m
	T2: Emergency 90th percentile time to treatment	19m	18m	1m	24m
	% started treatment on time	71%	73.9%	-2.9 percentage points	67.4%
	Median time to treatment	16m	18m	-2m	20m
	T3: Urgent 90th percentile time to treatment	53m	52m	1m	1h 11m
	% started treatment on time	75.5%	74.9%	0.6 percentage points	69.6%
	Median time to treatment	15m	17m	-2m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 11m	1h 16m	-5m	1h 46m
	% started treatment on time	86.5%	85%	1.5 percentage points	76.8%
	Median time to treatment	12m	14m	-2m	22m
	T5: Non-urgent 90th percentile time to treatment	1h 02m	1h 18m	-16m	1h 39m
	% started treatment on time	97.5%	95.8%	1.7 percentage points	93.6%
Patients starting treatment on time %	80.0%	79.6%	0.4 percentage points	74.9%	
Median time to leave the ED	2h 20m	2h 15m	5m	3h 02m	
90th percentile time to leave the ED	6h 51m	6h 00m	51m	7h 58m	
Patients leaving the ED within four hours of presentation	74.8%	76.8%	-2.0 percentage points	68.3%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	27m	34m	-7m	30m
	Percent on target	91.2%	87.2%	4.0 percentage points	89.6%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for <Parameters.Quarter> and provided only for comparison purposes

Elective surgery activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
Elective surgery procedures performed	942	857	85	9.9%	
Urgency category	Urgent	232	261	-29	-11.1%
	Semi-urgent	290	330	-40	-12.1%
	Non-urgent	306	157	149	94.9%
Patients on waiting list ready for elective surgery at the end of quarter	1,141	1,155	-14	-1.2%	
Urgency category	Urgent	45	58	-13	-22.4%
	Semi-urgent	179	260	-81	-31.2%
	Non-urgent	917	837	80	9.6%

Elective surgery performance

		Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	12 days	3 days	13 days
		90th percentile	28 days	27 days	1 days	27 days
	Semi-urgent	Median	48 days	62 days	-14 days	55 days
		90th percentile	88 days	141 days	-53 days	89 days
	Non-urgent	Median	264 days	243 days	21 days	294 days
		90th percentile	413 days	426 days	-13 days	364 days
Elective surgery procedures performed on time	All procedures	91.2%	84.4%	6.8 percentage points	93.0%	
	Urgent	99.6%	99.6%	0.0 percentage points	99.9%	
	Semi-urgent	95.5%	75.8%	19.7 percentage points	92.2%	
	Non-urgent	80.7%	77.1%	3.6 percentage points	90.8%	

Admitted patient activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
Episodes	All episodes	8,212	8,324	-112	-1.3%
	Acute	7,955	7,961	-6	-0.1%
	Acute Overnight	4,218	4,315	-97	-2.2%
	Acute Same Day	3,737	3,646	91	2.5%
	Non-acute	117	121	-4	-3.3%
	Mental health	140	242	-102	-42.1%
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute Overnight	4.0	3.7	0.3	
	Non-acute	7.6	8.3	-0.7	
	Mental health	14.9	9.3	5.6	
Hospital bed days	All bed days	23,399	22,957	442	1.9%
	Acute	20,425	19,706	719	3.6%
	Non-acute	887	1,009	-122	-12.1%
	Mental health	2,087	2,242	-155	-6.9%
Babies born in The Tweed Hospital	277	274	3	1.1%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jan-Mar 2020 and provided only for comparison purposes