

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,258	2,308	-50	-2.2%	
ED Attendances	8,364	10,704	-2,340	-21.9%	
Emergency presentations	8,175	10,207	-2,032	-19.9%	
Emergency presentation by triage category	T1: Resuscitation	37	52	-15	-28.8%
	T2: Emergency	1,057	971	86	8.9%
	T3: Urgent	2,338	2,494	-156	-6.3%
	T4: Semi-urgent	3,773	5,235	-1,462	-27.9%
	T5: Non-urgent	970	1,455	-485	-33.3%
Admissions to hospital from EDs	2,631	3,007	-376	-12.5%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	30m	29m	1m	20m
	% started treatment on time	67%	72.8%	-5.8 percentage points	72.2%
	Median time to treatment	20m	22m	-2m	15m
	T3: Urgent 90th percentile time to treatment	1h 04m	1h 20m	-16m	46m
	% started treatment on time	70.8%	66%	4.8 percentage points	80.6%
	Median time to treatment	27m	40m	-13m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 21m	2h 15m	-54m	1h 06m
	% started treatment on time	82.4%	65.8%	16.6 percentage points	88.0%
	Median time to treatment	26m	49m	-23m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 24m	2h 22m	-58m	46m
	% started treatment on time	96.3%	84.9%	11.4 percentage points	99.1%
Patients starting treatment on time %	78.6%	69.1%	9.5 percentage points	85.7%	
Median time to leave the ED	2h 32m	3h 03m	-31m	2h 28m	
90th percentile time to leave the ED	5h 59m	6h 40m	-41m	6h 53m	
Patients leaving the ED within four hours of presentation	74.7%	68.4%	6.3 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	9m	9m	0m	10m
	90th percentile transfer of care time (minutes)	23m	27m	-4m	24m
	Percent on target	94.5%	91.6%	2.9 percentage points	93.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		779	967	-188	-19.4%
Urgency category	Urgent	175	150	25	16.7%
	Semi-urgent	277	224	53	23.7%
	Non-urgent	275	533	-258	-48.4%
Patients on waiting list ready for elective surgery at the end of quarter		1,938	1,892	46	2.4%
Urgency category	Urgent	41	36	5	13.9%
	Semi-urgent	138	198	-60	-30.3%
	Non-urgent	1,759	1,658	101	6.1%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	18 days	-4 days	13 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	34 days	59 days	-25 days	53 days
		90th percentile	74 days	85 days	-11 days	116 days
	Non-urgent	Median	335 days	266 days	69 days	332 days
		90th percentile	393 days	351 days	42 days	424 days
Elective surgery procedures performed on time	All procedures		86.9%	99.9%	-13.0 percentage points	81.4%
	Urgent		100%	100%	0.0 percentage points	99.3%
	Semi-urgent		100%	100%	0.0 percentage points	77.9%
	Non-urgent		65.5%	99.8%	-34.3 percentage points	62.7%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	6,536	6,760	-224	-3.3%
	Acute	6,240	6,495	-255	-3.9%
	Acute Overnight	3,180	3,506	-326	-9.3%
	Acute Same Day	3,060	2,989	71	2.4%
	Non-acute	66	69	-3	-4.3%
	Mental health	230	196	34	17.3%
Average length of stay (days)	Acute	2.6	2.7		
	Acute Overnight	4.1	4.2		
	Non-acute	16.0	16.2		
	Mental health	9.1	12.3		
Hospital bed days	All bed days	19,168	21,074	-1,906	-9.0%
	Acute	16,023	17,548	-1,525	-8.7%
	Non-acute	1,056	1,119	-63	-5.6%
	Mental health	2,089	2,407	-318	-13.2%
Babies born in Tamworth Hospital		238	208	30	14.4%

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(n/a) not applicable

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