

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,741	2,737	4	0.1%	
ED Attendances	8,486	10,400	-1,914	-18.4%	
Emergency presentations	7,822	9,602	-1,780	-18.5%	
Emergency presentation by triage category	T1: Resuscitation	66	82	-16	-19.5%
	T2: Emergency	995	1,018	-23	-2.3%
	T3: Urgent	2,971	3,437	-466	-13.6%
	T4: Semi-urgent	3,091	3,918	-827	-21.1%
	T5: Non-urgent	699	1,147	-448	-39.1%
Admissions to hospital from EDs	2,926	3,481	-555	-15.9%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	6m	1m	8m
	T2: Emergency 90th percentile time to treatment	12m	13m	-1m	20m
	% started treatment on time	85.7%	84.6%	1.1 percentage points	72.2%
	Median time to treatment	15m	20m	-5m	15m
	T3: Urgent 90th percentile time to treatment	46m	1h 15m	-29m	46m
	% started treatment on time	81.2%	68.6%	12.6 percentage points	80.6%
	Median time to treatment	19m	29m	-10m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 25m	2h 08m	-43m	1h 06m
	% started treatment on time	82.6%	72.5%	10.1 percentage points	88.0%
	Median time to treatment	18m	30m	-12m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 21m	2h 06m	-45m	46m
	% started treatment on time	96.5%	88.6%	7.9 percentage points	99.1%
Patients starting treatment on time %	83.7%	74.3%	9.4 percentage points	85.7%	
Median time to leave the ED	3h 02m	2h 53m	9m	2h 28m	
90th percentile time to leave the ED	8h 20m	8h 08m	12m	6h 53m	
Patients leaving the ED within four hours of presentation	67.5%	70.9%	-3.4 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	10m
	90th percentile transfer of care time (minutes)	25m	31m	-6m	24m
	Percent on target	93.1%	89.0%	4.1 percentage points	93.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	585	918	-333	-36.3%
Urgency category				
Urgent	217	185	32	17.3%
Semi-urgent	260	251	9	3.6%
Non-urgent	84	445	-361	-81.1%
Patients on waiting list ready for elective surgery at the end of quarter	2,933	1,979	954	48.2%
Urgency category				
Urgent	50	30	20	66.7%
Semi-urgent	207	217	-10	-4.6%
Non-urgent	2,676	1,732	944	54.5%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	17 days	-2 days	13 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	48 days	60 days	-12 days	53 days
		90th percentile	101 days	86 days	15 days	116 days
	Non-urgent	Median	236 days	304 days	-68 days	332 days
		90th percentile	(*)	368 days		424 days
Elective surgery procedures performed on time	All procedures	89.3%	92.2%	-2.9 percentage points	81.4%	
	Urgent	99.5%	98.4%	1.1 percentage points	99.3%	
	Semi-urgent	86.2%	94%	-7.8 percentage points	77.9%	
	Non-urgent	72.6%	88.5%	-15.9 percentage points	62.7%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	7,021	8,316	-1,295	-15.6%
	Acute	6,631	7,870	-1,239	-15.7%
	Acute Overnight	3,516	4,027	-511	-12.7%
	Acute Same Day	3,115	3,843	-728	-18.9%
	Non-acute	162	256	-94	-36.7%
	Mental health	228	190	38	20.0%
Average length of stay (days)	Acute	2.6	2.5		
	Acute Overnight	3.9	4.0		
	Non-acute	11.0	7.1		
	Mental health	14.4	20.6		
Hospital bed days	All bed days	22,038	25,733	-3,695	-14.4%
	Acute	16,976	19,993	-3,017	-15.1%
	Non-acute	1,788	1,830	-42	-2.3%
	Mental health	3,274	3,910	-636	-16.3%
Babies born in Coffs Harbour Health Campus	285	263	22	8.4%	

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(n/a) not applicable

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