

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	311	276	35	12.7%	
ED Attendances	1,355	2,273	-918	-40.4%	
Emergency presentations	1,269	1,736	-467	-26.9%	
Emergency presentation by triage category	T1: Resuscitation	5	<5		
	T2: Emergency	128	171	-43	-25.1%
	T3: Urgent	509	602	-93	-15.4%
	T4: Semi-urgent	473	799	-326	-40.8%
	T5: Non-urgent	154	164	-10	-6.1%
Admissions to hospital from EDs	179	228	-49	-21.5%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	4m	5m	-1m	8m
	T2: Emergency 90th percentile time to treatment	10m	15m	-5m	22m
	% started treatment on time	91.4%	81.4%	10.0 percentage points	68.5%
	Median time to treatment	9m	8m	1m	16m
	T3: Urgent 90th percentile time to treatment	25m	23m	2m	46m
	% started treatment on time	95.9%	95.7%	0.2 percentage points	79.0%
	Median time to treatment	9m	10m	-1m	19m
	T4: Semi-urgent 90th percentile time to treatment	34m	33m	1m	1h 14m
	% started treatment on time	99.1%	97.5%	1.6 percentage points	86.0%
T5: Non-urgent	Median time to treatment	7m	10m	-3m	16m
	90th percentile time to treatment	32m	45m	-13m	1h 11m
	% started treatment on time	100%	98.2%	1.8 percentage points	97.0%
Patients starting treatment on time %	97.1%	95.3%	1.8 percentage points	83.4%	
Median time to leave the ED	1h 11m	0h 56m	15m	1h 40m	
90th percentile time to leave the ED	3h 55m	3h 06m	49m	4h 54m	
Patients leaving the ED within four hours of presentation	90.5%	94.6%	-4.1 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	**	**	9m**	
	90th percentile transfer of care time (minutes)	**	**	21m**	
	Percent on target	**	**	95.6%**	

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	52	79	-27	-34.2%	
Urgency category	Urgent	8	13	-5	-38.5%
	Semi-urgent	31	55	-24	-43.6%
	Non-urgent	11	9	2	22.2%
Patients on waiting list ready for elective surgery at the end of quarter	93	65	28	43.1%	
Urgency category	Urgent	<5	0		
	Semi-urgent	34	39	-5	-12.8%
	Non-urgent	59	26	33	126.9%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	18 days	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	27 days	43 days	-16 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	151 days	(*)		232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	87.8%	
	Urgent	(*)	100%		99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	86.1%	
	Non-urgent	100%	(*)		82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	463	560	-97	-17.3%
	Acute	457	552	-95	-17.2%
	Acute Overnight	316	353	-37	-10.5%
	Acute Same Day	141	199	-58	-29.1%
	Non-acute	6	8	-2	-25.0%
	Mental health	0	0		
Average length of stay (days)	Acute	2.1	2.1		
	Acute Overnight	2.6	2.8		
	Non-acute	3.5	3.3		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	986	1,210	-224	-18.5%
	Acute	965	1,184	-219	-18.5%
	Non-acute	21	26	-5	-19.2%
	Mental health	0	0	0	
Babies born in Young Health Service	38	40	-2	-5.0%	

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(n/a) not applicable

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