

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	636	638	-2	-0.3%	
ED Attendances	3,670	4,574	-904	-19.8%	
Emergency presentations	3,509	4,339	-830	-19.1%	
Emergency presentation by triage category	T1: Resuscitation	8	12	-4	-33.3%
	T2: Emergency	386	322	64	19.9%
	T3: Urgent	1,080	1,270	-190	-15.0%
	T4: Semi-urgent	1,768	2,364	-596	-25.2%
	T5: Non-urgent	267	371	-104	-28.0%
Admissions to hospital from EDs	227	247	-20	-8.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	21m	25m	-4m	22m
	% started treatment on time	64%	56.2%	7.8 percentage points	68.5%
	Median time to treatment	15m	22m	-7m	16m
	T3: Urgent 90th percentile time to treatment	44m	1h 03m	-19m	46m
	% started treatment on time	79.6%	67.3%	12.3 percentage points	79.0%
	Median time to treatment	16m	26m	-10m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 12m	1h 50m	-38m	1h 14m
	% started treatment on time	87.1%	75.3%	11.8 percentage points	86.0%
T5: Non-urgent	Median time to treatment	14m	19m	-5m	16m
	90th percentile time to treatment	1h 12m	1h 37m	-25m	1h 11m
	% started treatment on time	96.1%	92.7%	3.4 percentage points	97.0%
Patients starting treatment on time %	82.8%	72.8%	10.0 percentage points	83.4%	
Median time to leave the ED	1h 40m	1h 56m	-16m	1h 40m	
90th percentile time to leave the ED	5h 05m	5h 44m	-39m	4h 54m	
Patients leaving the ED within four hours of presentation	83.4%	80.5%	2.9 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	9m
	90th percentile transfer of care time (minutes)	29m	33m	-4m	21m
	Percent on target	90.9%	88.2%	2.7 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	95	243	-148	-60.9%
Urgency category				
Urgent	19	35	-16	-45.7%
Semi-urgent	48	119	-71	-59.7%
Non-urgent	14	66	-52	-78.8%
Patients on waiting list ready for elective surgery at the end of quarter	399	292	107	36.6%
Urgency category				
Urgent	8	7	1	14.3%
Semi-urgent	146	89	57	64.0%
Non-urgent	245	196	49	25.0%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	11 days	17 days	-6 days	10 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	70 days	45 days	25 days	42 days
		90th percentile	(*)	76 days		104 days
	Non-urgent	Median	247 days	295 days	-48 days	232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	69.1%	98.6%	-29.5 percentage points	87.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	58.3%	99.2%	-40.9 percentage points	86.1%	
	Non-urgent	64.3%	97%	-32.7 percentage points	82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	1,580	1,707	-127	-7.4%
	Acute	1,390	1,564	-174	-11.1%
	Acute Overnight	307	320	-13	-4.1%
	Acute Same Day	1,083	1,244	-161	-12.9%
	Non-acute	190	143	47	32.9%
	Mental health	0	0		
Average length of stay (days)	Acute	2.2	2.0		
	Acute Overnight	6.5	6.1		
	Non-acute	13.2	16.4		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	5,582	5,538	44	0.8%
	Acute	3,080	3,197	-117	-3.7%
	Non-acute	2,502	2,341	161	6.9%
	Mental health	0	0	0	
Babies born in Ballina District Hospital	<5	<5			

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(n/a) not applicable

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