

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,125	2,211	-86	-3.9%	
ED Attendances	10,157	13,081	-2,924	-22.4%	
Emergency presentations	9,797	12,449	-2,652	-21.3%	
Emergency presentation by triage category	T1: Resuscitation	84	80	4	5.0%
	T2: Emergency	1,737	1,884	-147	-7.8%
	T3: Urgent	4,640	5,782	-1,142	-19.8%
	T4: Semi-urgent	2,696	3,914	-1,218	-31.1%
	T5: Non-urgent	640	789	-149	-18.9%
Admissions to hospital from EDs	3,439	4,402	-963	-21.9%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	17m	17m	0m	20m
	% started treatment on time	74.7%	76.3%	-1.6 percentage points	72.2%
	Median time to treatment	11m	15m	-4m	15m
	T3: Urgent 90th percentile time to treatment	33m	47m	-14m	46m
	% started treatment on time	88.3%	77.8%	10.5 percentage points	80.6%
	Median time to treatment	9m	13m	-4m	18m
	T4: Semi-urgent 90th percentile time to treatment	37m	1h 08m	-31m	1h 06m
	% started treatment on time	96.1%	87.8%	8.3 percentage points	88.0%
T5: Non-urgent	Median time to treatment	9m	11m	-2m	10m
	90th percentile time to treatment	36m	56m	-20m	46m
	% started treatment on time	99.7%	98.5%	1.2 percentage points	99.1%
Patients starting treatment on time %	88.8%	82.0%	6.8 percentage points	85.7%	
Median time to leave the ED	2h 19m	2h 13m	6m	2h 28m	
90th percentile time to leave the ED	6h 11m	5h 46m	25m	6h 53m	
Patients leaving the ED within four hours of presentation	75.0%	78.3%	-3.3 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	8m	9m	-1m	10m
	90th percentile transfer of care time (minutes)	19m	32m	-13m	24m
	Percent on target	96.2%	88.9%	7.3 percentage points	93.2%

Notes: For The Tweed Hospital, 33.3% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	736	892	-156	-17.5%	
Urgency category	Urgent	241	276	-35	-12.7%
	Semi-urgent	358	304	54	17.8%
	Non-urgent	65	206	-141	-68.4%
Patients on waiting list ready for elective surgery at the end of quarter	1,402	1,211	191	15.8%	
Urgency category	Urgent	44	43	1	2.3%
	Semi-urgent	275	265	10	3.8%
	Non-urgent	1,083	903	180	19.9%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	14 days	1 days	13 days
		90th percentile	27 days	28 days	-1 days	26 days
	Semi-urgent	Median	47 days	67 days	-20 days	53 days
		90th percentile	105 days	114 days	-9 days	116 days
	Non-urgent	Median	377 days	238 days	139 days	332 days
		90th percentile	(*)	432 days		424 days
Elective surgery procedures performed on time	All procedures	85.4%	84.5%	0.9 percentage points	81.4%	
	Urgent	100%	100%	0.0 percentage points	99.3%	
	Semi-urgent	83%	77.3%	5.7 percentage points	77.9%	
	Non-urgent	44.6%	74.3%	-29.7 percentage points	62.7%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	7,475	8,923	-1,448	-16.2%
	Acute	7,154	8,622	-1,468	-17.0%
	Acute Overnight	3,652	4,454	-802	-18.0%
	Acute Same Day	3,502	4,168	-666	-16.0%
	Non-acute	122	98	24	24.5%
	Mental health	199	203	-4	-2.0%
Average length of stay (days)	Acute	2.3	2.3		
	Acute Overnight	3.5	3.6		
	Non-acute	7.7	9.6		
	Mental health	11.4	10.6		
Hospital bed days	All bed days	19,491	23,289	-3,798	-16.3%
	Acute	16,294	20,205	-3,911	-19.4%
	Non-acute	937	937	0	0.0%
	Mental health	2,260	2,147	113	5.3%
Babies born in The Tweed Hospital	253	265	-12	-4.5%	

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(n/a) not applicable

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