

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,744	2,938	-194	-6.6%	
ED Attendances	10,734	12,242	-1,508	-12.3%	
Emergency presentations	10,361	11,863	-1,502	-12.7%	
Emergency presentation by triage category	T1: Resuscitation	36	44	-8	-18.2%
	T2: Emergency	1,100	1,255	-155	-12.4%
	T3: Urgent	4,251	4,926	-675	-13.7%
	T4: Semi-urgent	3,677	4,344	-667	-15.4%
	T5: Non-urgent	1,297	1,294	3	0.2%
Admissions to hospital from EDs	3,113	3,781	-668	-17.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	10m	12m	-2m	21m
	% started treatment on time	92.5%	84.4%	8.1 percentage points	70.9%
	Median time to treatment	15m	17m	-2m	18m
	T3: Urgent 90th percentile time to treatment	40m	47m	-7m	58m
	% started treatment on time	83.2%	80%	3.2 percentage points	74.9%
	Median time to treatment	17m	21m	-4m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 09m	1h 18m	-9m	1h 26m
	% started treatment on time	86.9%	83.1%	3.8 percentage points	82.5%
	Median time to treatment	13m	14m	-1m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 04m	1h 28m	-24m	50m
	% started treatment on time	97.4%	96.9%	0.5 percentage points	97.8%
Patients starting treatment on time %	87.3%	83.4%	3.9 percentage points	81.4%	
Median time to leave the ED	2h 55m	2h 54m	1m	2h 42m	
90th percentile time to leave the ED	9h 29m	9h 11m	18m	7h 43m	
Patients leaving the ED within four hours of presentation	64.6%	66.9%	-2.3 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	26m	36m	-10m	30m
	Percent on target	92.0%	87.9%	4.1 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,643	1,578	65	4.1%
Urgency category				
Urgent	279	289	-10	-3.5%
Semi-urgent	483	488	-5	-1.0%
Non-urgent	783	726	57	7.9%
Patients on waiting list ready for elective surgery at the end of quarter	3,103	2,829	274	9.7%
Urgency category				
Urgent	47	66	-19	-28.8%
Semi-urgent	390	428	-38	-8.9%
Non-urgent	2,666	2,335	331	14.2%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	18 days	-1 days	15 days
		90th percentile	28 days	28 days	0 days	27 days
	Semi-urgent	Median	58 days	49 days	9 days	58 days
		90th percentile	80 days	84 days	-4 days	120 days
	Non-urgent	Median	356 days	287 days	69 days	352 days
		90th percentile	434 days	362 days	72 days	445 days
Elective surgery procedures performed on time	All procedures	79.9%	96.5%	-16.6 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	99.8%	99.8%	0.0 percentage points	81.4%	
	Non-urgent	60.4%	92.8%	-32.4 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	9,409	9,399	10	0.1%
	Acute	9,016	8,962	54	0.6%
	Acute Overnight	4,495	4,599	-104	-2.3%
	Acute Same Day	4,521	4,363	158	3.6%
	Non-acute	170	208	-38	-18.3%
	Mental health	223	229	-6	-2.6%
Average length of stay (days)	Acute	2.5	2.5	0.0	
	Acute Overnight	4.0	3.9	0.1	
	Non-acute	10.7	8.8	1.9	
	Mental health	12.2	19.4	-7.2	
Hospital bed days	All bed days	27,009	28,794	-1,785	-6.2%
	Acute	22,472	22,503	-31	-0.1%
	Non-acute	1,818	1,840	-22	-1.2%
	Mental health	2,719	4,451	-1,732	-38.9%

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