

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	477	557	-80	-14.4%	
ED Attendances	4,907	5,098	-191	-3.7%	
Emergency presentations	4,620	4,858	-238	-4.9%	
Emergency presentation by triage category	T1: Resuscitation	8	22	-14	-63.6%
	T2: Emergency	455	506	-51	-10.1%
	T3: Urgent	1,375	1,608	-233	-14.5%
	T4: Semi-urgent	2,408	2,277	131	5.8%
	T5: Non-urgent	374	445	-71	-16.0%
Admissions to hospital from EDs	211	294	-83	-28.2%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	8m
	T2: Emergency 90th percentile time to treatment	20m	17m	3m	22m
	% started treatment on time	72.1%	74.3%	-2.2 percentage points	69.3%
	Median time to treatment	15m	14m	1m	16m
	T3: Urgent 90th percentile time to treatment	49m	43m	6m	50m
	% started treatment on time	76.9%	80.6%	-3.7 percentage points	77.6%
	Median time to treatment	17m	15m	2m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 09m	1h 04m	5m	1h 23m
	% started treatment on time	87%	88.9%	-1.9 percentage points	83.0%
	Median time to treatment	13m	14m	-1m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 11m	1h 05m	6m	1h 18m
	% started treatment on time	97.4%	97.4%	0.0 percentage points	95.9%
Patients starting treatment on time %	83.2%	85.3%	-2.1 percentage points	81.8%	
Median time to leave the ED	1h 48m	1h 39m	9m	1h 46m	
90th percentile time to leave the ED	5h 15m	5h 25m	-10m	5h 06m	
Patients leaving the ED within four hours of presentation	83.2%	83.2%	0.0 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	9m	8m	1m	9m
	90th percentile transfer of care time (minutes)	16m	17m	-1m	22m
	Percent on target	98.6%	96.5%	2.1 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

BHI does not report elective surgery activity for this facility.

Elective surgery performance

BHI does not report elective surgery performance for this facility.

Admitted patient activity

		Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Episodes	All episodes	403	531	-128	-24.1%
	Acute	313	419	-106	-25.3%
	Acute Overnight	256	350	-94	-26.9%
	Acute Same Day	57	69	-12	-17.4%
	Non-acute	45	68	-23	-33.8%
	Mental health	45	44	1	2.3%
Average length of stay (days)	Acute	3.5	3.2	0.3	
	Acute Overnight	4.1	3.6	0.5	
	Non-acute	11.5	8.7	2.8	
	Mental health	29.8	34.8	-5.0	
Hospital bed days	All bed days	2,961	3,457	-496	-14.3%
	Acute	1,103	1,334	-231	-17.3%
	Non-acute	517	592	-75	-12.7%
	Mental health	1,341	1,531	-190	-12.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes