

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	4,086	4,220	-134	-3.2%	
ED Attendances	36,687	15,424	21,263	137.9%	
Emergency presentations	36,687	15,417	21,270	138.0%	
Emergency presentation by triage category	T1: Resuscitation	117	80	37	46.3%
	T2: Emergency	3,527	3,082	445	14.4%
	T3: Urgent	6,902	7,085	-183	-2.6%
	T4: Semi-urgent	4,770	4,522	248	5.5%
	T5: Non-urgent	21,371	648	20,723	3198.0%
Admissions to hospital from EDs	6,085	5,806	279	4.8%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	18m	21m	-3m	21m
	% started treatment on time	79%	75.6%	3.4 percentage points	70.9%
	Median time to treatment	15m	16m	-1m	18m
	T3: Urgent 90th percentile time to treatment	1h 02m	1h 08m	-6m	58m
	% started treatment on time	75.5%	70.9%	4.6 percentage points	74.9%
	Median time to treatment	16m	19m	-3m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 09m	1h 22m	-13m	1h 26m
	% started treatment on time	87.3%	83.4%	3.9 percentage points	82.5%
	Median time to treatment	2m	19m	-17m	5m
	T5: Non-urgent 90th percentile time to treatment	10m	1h 29m	-79m	50m
	% started treatment on time	99.9%	95.8%	4.1 percentage points	97.8%
Patients starting treatment on time %	91.6%	76.3%	15.3 percentage points	81.4%	
Median time to leave the ED	0h 19m	3h 10m	-171m	2h 42m	
90th percentile time to leave the ED	4h 26m	6h 21m	-115m	7h 43m	
Patients leaving the ED within four hours of presentation	89.3%	73.8%	15.5 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	9m	9m	0m	11m
	90th percentile transfer of care time (minutes)	15m	16m	-1m	30m
	Percent on target	99.2%	99.2%	0.0 percentage points	89.8%

Notes: For Northern Beaches Hospital, 95.4% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. Comparisons of ED performance results for Northern Beaches Hospital with the same quarter the previous year should be interpreted with caution because of challenges experienced in the implementation of a new information system in Northern Beaches ED following its opening on 30 October 2018. Healthcare Quarterly only includes data relating to publicly contracted services at Northern Beaches Hospital. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	1,034	717	317	44.2%	
<b>Urgency category</b>	Urgent	336	249	87	34.9%
	Semi-urgent	381	300	81	27.0%
	Non-urgent	309	157	152	96.8%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	1,003	906	97	10.7%	
<b>Urgency category</b>	Urgent	41	38	3	7.9%
	Semi-urgent	240	231	9	3.9%
	Non-urgent	722	637	85	13.3%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	12 days	10 days	2 days	15 days
		90th percentile	24 days	24 days	0 days	27 days
	Semi-urgent	Median	48 days	49 days	-1 days	58 days
		90th percentile	76 days	78 days	-2 days	120 days
	Non-urgent	Median	288 days	211 days	77 days	352 days
		90th percentile	349 days	340 days	9 days	445 days
<b>Elective surgery procedures performed on time</b>	All procedures	99.5%	100%	-0.5 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	99.7%	100%	-0.3 percentage points	81.4%	
	Non-urgent	98.7%	100%	-1.3 percentage points	58.1%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	7,871	7,047	824	11.7%
	Acute	7,555	6,821	734	10.8%
	Acute Overnight	3,603	3,306	297	9.0%
	Acute Same Day	3,952	3,515	437	12.4%
	Non-acute	0	0		
	Mental health	316	226	90	39.8%
<b>Average length of stay (days)</b>	Acute	2.2	2.3	-0.1	
	Acute Overnight	3.5	3.7	-0.2	
	Non-acute	n/a	n/a		
	Mental health	9.3	11.3	-2.0	
<b>Hospital bed days</b>	All bed days	19,570	18,368	1,202	6.5%
	Acute	16,633	15,812	821	5.2%
	Non-acute	0	0	0	
	Mental health	2,937	2,556	381	14.9%

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