

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	3,966	4,324	-358	-8.3%	
ED Attendances	15,377	18,016	-2,639	-14.6%	
Emergency presentations	15,226	17,719	-2,493	-14.1%	
Emergency presentation by triage category	T1: Resuscitation	70	71	-1	-1.4%
	T2: Emergency	1,851	1,818	33	1.8%
	T3: Urgent	3,842	4,267	-425	-10.0%
	T4: Semi-urgent	7,926	9,503	-1,577	-16.6%
	T5: Non-urgent	1,537	2,060	-523	-25.4%
Admissions to hospital from EDs	3,420	3,680	-260	-7.1%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	16m	20m	-4m	23m
	% started treatment on time	82.9%	80.3%	2.6 percentage points	65.4%
	Median time to treatment	15m	17m	-2m	18m
	T3: Urgent 90th percentile time to treatment	37m	50m	-13m	58m
	% started treatment on time	85.3%	78.6%	6.7 percentage points	74.4%
	Median time to treatment	18m	24m	-6m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 08m	1h 22m	-14m	1h 27m
	% started treatment on time	88.1%	83.4%	4.7 percentage points	82.3%
	Median time to treatment	21m	30m	-9m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 14m	1h 29m	-15m	1h 06m
	% started treatment on time	96.6%	95.4%	1.2 percentage points	96.9%
Patients starting treatment on time %	87.8%	83.3%	4.5 percentage points	78.9%	
Median time to leave the ED	2h 29m	2h 37m	-8m	2h 42m	
90th percentile time to leave the ED	6h 14m	6h 44m	-30m	7h 35m	
Patients leaving the ED within four hours of presentation	77.6%	74.9%	2.7 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	7m	10m	-3m	11m
	90th percentile transfer of care time (minutes)	42m	58m	-16m	30m
	Percent on target	84.4%	78.3%	6.1 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	2,713	2,380	333	14.0%
<b>Urgency category</b>				
Urgent	575	448	127	28.3%
Semi-urgent	670	804	-134	-16.7%
Non-urgent	1,443	1,113	330	29.6%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	4,156	3,964	192	4.8%
<b>Urgency category</b>				
Urgent	77	61	16	26.2%
Semi-urgent	530	547	-17	-3.1%
Non-urgent	3,549	3,356	193	5.8%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	11 days	8 days	3 days	12 days
		90th percentile	25 days	24 days	1 days	26 days
	Semi-urgent	Median	41 days	47 days	-6 days	49 days
		90th percentile	78 days	83 days	-5 days	109 days
	Non-urgent	Median	379 days	286 days	93 days	330 days
		90th percentile	448 days	358 days	90 days	441 days
<b>Elective surgery procedures performed on time</b>	All procedures	69.6%	100%	-30.4 percentage points	79.8%	
	Urgent	99.8%	100%	-0.2 percentage points	99.8%	
	Semi-urgent	97%	99.9%	-2.9 percentage points	84.9%	
	Non-urgent	44.8%	100%	-55.2 percentage points	65.8%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	11,523	11,419	104	0.9%
	Acute	11,303	11,189	114	1.0%
	Acute Overnight	6,266	6,670	-404	-6.1%
	Acute Same Day	5,037	4,519	518	11.5%
	Non-acute	220	230	-10	-4.3%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.7	2.9	-0.2	
	Acute Overnight	4.0	4.2	-0.2	
	Non-acute	10.3	12.0	-1.7	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	32,506	35,270	-2,764	-7.8%
	Acute	30,249	32,501	-2,252	-6.9%
	Non-acute	2,257	2,769	-512	-18.5%
	Mental health	0	0	0	

### Babies born in Ungrouped acute - tertiary referral

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(n/a) not applicable

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