

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	356	908	-552	-60.8%	
ED Attendances	6,010	7,895	-1,885	-23.9%	
Emergency presentations	5,894	7,693	-1,799	-23.4%	
Emergency presentation by triage category	T1: Resuscitation	0	<5		
	T2: Emergency	92	116	-24	-20.7%
	T3: Urgent	1,049	1,344	-295	-21.9%
	T4: Semi-urgent	3,554	4,631	-1,077	-23.3%
	T5: Non-urgent	1,199	1,602	-403	-25.2%
Admissions to hospital from EDs	480	606	-126	-20.8%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	8m	-2m	7m
	T2: Emergency 90th percentile time to treatment	(*)	19m		16m
	% started treatment on time	79.3%	65.8%	13.5 percentage points	82.9%
	Median time to treatment	14m	19m	-5m	15m
	T3: Urgent 90th percentile time to treatment	35m	41m	-6m	37m
	% started treatment on time	86.3%	79.4%	6.9 percentage points	85.3%
	Median time to treatment	18m	26m	-8m	18m
	T4: Semi-urgent 90th percentile time to treatment	52m	1h 07m	-15m	1h 08m
	% started treatment on time	93.5%	87.3%	6.2 percentage points	88.1%
	Median time to treatment	21m	30m	-9m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 06m	1h 21m	-15m	1h 14m
	% started treatment on time	99.2%	97%	2.2 percentage points	96.6%
Patients starting treatment on time %	93.2%	87.5%	5.7 percentage points	87.8%	
Median time to leave the ED	1h 57m	2h 15m	-18m	2h 29m	
90th percentile time to leave the ED	3h 55m	4h 19m	-24m	6h 14m	
Patients leaving the ED within four hours of presentation	91.7%	87.6%	4.1 percentage points	77.6%	
Transfer of care	Median transfer of care time (minutes)	9m	8m	1m	7m
	90th percentile transfer of care time (minutes)	20m	18m	2m	42m
	Percent on target	96.1%	97.3%	-1.2 percentage points	84.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,758	1,560	198	12.7%
Urgency category				
Urgent	250	218	32	14.7%
Semi-urgent	319	430	-111	-25.8%
Non-urgent	1,186	910	276	30.3%
Patients on waiting list ready for elective surgery at the end of quarter	3,471	3,299	172	5.2%
Urgency category				
Urgent	33	25	8	32.0%
Semi-urgent	336	361	-25	-6.9%
Non-urgent	3,102	2,913	189	6.5%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	6 days	2 days	11 days
		90th percentile	25 days	24 days	1 days	25 days
	Semi-urgent	Median	41 days	51 days	-10 days	41 days
		90th percentile	80 days	84 days	-4 days	78 days
	Non-urgent	Median	403 days	313 days	90 days	379 days
		90th percentile	451 days	360 days	91 days	448 days
Elective surgery procedures performed on time	All procedures	54.6%	100%	-45.4 percentage points	69.6%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	96.9%	100%	-3.1 percentage points	97.0%	
	Non-urgent	33.6%	100%	-66.4 percentage points	44.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	3,019	2,897	122	4.2%
	Acute	2,956	2,812	144	5.1%
	Acute Overnight	1,019	1,235	-216	-17.5%
	Acute Same Day	1,937	1,577	360	22.8%
	Non-acute	63	85	-22	-25.9%
	Mental health	0	0		
Average length of stay (days)	Acute	1.5	1.8	-0.3	
	Acute Overnight	2.5	2.8	-0.3	
	Non-acute	10.5	15.4	-4.9	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	5,150	6,303	-1,153	-18.3%
	Acute	4,487	4,992	-505	-10.1%
	Non-acute	663	1,311	-648	-49.4%
	Mental health	0	0	0	

Babies born in Sydney Hospital and Sydney Eye

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(n/a) not applicable

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