

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	4,425	4,849	-424	-8.7%	
ED Attendances	12,352	14,480	-2,128	-14.7%	
Emergency presentations	12,223	14,398	-2,175	-15.1%	
Emergency presentation by triage category	T1: Resuscitation	122	118	4	3.4%
	T2: Emergency	1,950	2,407	-457	-19.0%
	T3: Urgent	6,691	7,463	-772	-10.3%
	T4: Semi-urgent	3,067	3,959	-892	-22.5%
	T5: Non-urgent	393	451	-58	-12.9%
Admissions to hospital from EDs	4,672	4,965	-293	-5.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	10m	-1m	9m
	T2: Emergency 90th percentile time to treatment	26m	34m	-8m	26m
	% started treatment on time	56%	52%	4.0 percentage points	58.8%
	Median time to treatment	21m	26m	-5m	20m
	T3: Urgent 90th percentile time to treatment	1h 06m	1h 29m	-23m	1h 04m
	% started treatment on time	68.5%	58.1%	10.4 percentage points	70.9%
	Median time to treatment	27m	33m	-6m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 41m	1h 54m	-13m	1h 33m
	% started treatment on time	78.1%	73.2%	4.9 percentage points	80.1%
	Median time to treatment	26m	32m	-6m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 41m	2h 04m	-23m	1h 33m
	% started treatment on time	92.6%	89.1%	3.5 percentage points	94.7%
Patients starting treatment on time %	69.5%	62.0%	7.5 percentage points	72.8%	
Median time to leave the ED	3h 15m	3h 25m	-10m	3h 35m	
90th percentile time to leave the ED	7h 23m	9h 51m	-148m	9h 44m	
Patients leaving the ED within four hours of presentation	68.3%	63.8%	4.5 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	13m	16m	-3m	12m
	90th percentile transfer of care time (minutes)	35m	44m	-9m	35m
	Percent on target	86.5%	78.9%	7.6 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,705	1,433	272	19.0%
Urgency category				
Urgent	268	245	23	9.4%
Semi-urgent	372	423	-51	-12.1%
Non-urgent	931	649	282	43.5%
Patients on waiting list ready for elective surgery at the end of quarter	1,956	1,853	103	5.6%
Urgency category				
Urgent	47	36	11	30.6%
Semi-urgent	290	294	-4	-1.4%
Non-urgent	1,619	1,523	96	6.3%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	14 days	3 days	10 days
		90th percentile	28 days	28 days	0 days	26 days
	Semi-urgent	Median	40 days	39 days	1 days	43 days
		90th percentile	77 days	78 days	-1 days	105 days
	Non-urgent	Median	328 days	198 days	130 days	309 days
		90th percentile	451 days	362 days	89 days	448 days
Elective surgery procedures performed on time	All procedures	77.8%	97.5%	-19.7 percentage points	84.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	97.3%	99.5%	-2.2 percentage points	85.5%	
	Non-urgent	63.7%	95.2%	-31.5 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	12,648	12,349	299	2.4%
	Acute	12,063	11,713	350	3.0%
	Acute Overnight	5,387	5,767	-380	-6.6%
	Acute Same Day	6,676	5,946	730	12.3%
	Non-acute	380	441	-61	-13.8%
	Mental health	205	195	10	5.1%
Average length of stay (days)	Acute	2.6	2.9	-0.3	
	Acute Overnight	4.6	4.9	-0.3	
	Non-acute	13.0	12.6	0.4	
	Mental health	13.1	18.0	-4.9	
Hospital bed days	All bed days	38,946	43,023	-4,077	-9.5%
	Acute	31,338	33,976	-2,638	-7.8%
	Non-acute	4,927	5,543	-616	-11.1%
	Mental health	2,681	3,504	-823	-23.5%

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(n/a) not applicable

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