

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	366	395	-29	-7.3%	
ED Attendances	1,569	1,833	-264	-14.4%	
Emergency presentations	1,473	1,761	-288	-16.4%	
Emergency presentation by triage category	T1: Resuscitation	13	15	-2	-13.3%
	T2: Emergency	159	166	-7	-4.2%
	T3: Urgent	407	463	-56	-12.1%
	T4: Semi-urgent	710	844	-134	-15.9%
	T5: Non-urgent	184	273	-89	-32.6%
Admissions to hospital from EDs	199	287	-88	-30.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	7m	-2m	8m
	T2: Emergency 90th percentile time to treatment	14m	29m	-15m	22m
	% started treatment on time	84.3%	76.4%	7.9 percentage points	69.3%
	Median time to treatment	10m	11m	-1m	16m
	T3: Urgent 90th percentile time to treatment	28m	30m	-2m	50m
	% started treatment on time	91.3%	90%	1.3 percentage points	77.6%
	Median time to treatment	10m	13m	-3m	21m
	T4: Semi-urgent 90th percentile time to treatment	37m	50m	-13m	1h 23m
	% started treatment on time	98%	94.9%	3.1 percentage points	83.0%
	Median time to treatment	9m	13m	-4m	17m
	T5: Non-urgent 90th percentile time to treatment	33m	1h 04m	-31m	1h 18m
	% started treatment on time	99.4%	97.5%	1.9 percentage points	95.9%
Patients starting treatment on time %	94.7%	92.1%	2.6 percentage points	81.8%	
Median time to leave the ED	1h 41m	1h 50m	-9m	1h 46m	
90th percentile time to leave the ED	5h 39m	5h 26m	13m	5h 06m	
Patients leaving the ED within four hours of presentation	81.5%	81.3%	0.2 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	9m
	90th percentile transfer of care time (minutes)	26m	27m	-1m	22m
	Percent on target	94.1%	92.4%	1.7 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	148	142	6	4.2%
Urgency category	Urgent	18	9	50.0%
	Semi-urgent	52	-7	-13.5%
	Non-urgent	71	3	4.2%
Patients on waiting list ready for elective surgery at the end of quarter	246	207	39	18.8%
Urgency category	Urgent	<5	<5	
	Semi-urgent	33	5	15.2%
	Non-urgent	174	34	19.5%

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	14 days	1 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	38 days	37 days	1 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	313 days	151 days	162 days	257 days
		90th percentile	(*)	(*)		437 days
Elective surgery procedures performed on time	All procedures	82.2%	100%	-17.8 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	93.3%	100%	-6.7 percentage points	89.0%	
	Non-urgent	68.9%	100%	-31.1 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	848	846	2	0.2%
	Acute	824	815	9	1.1%
	Acute Overnight	330	359	-29	-8.1%
	Acute Same Day	494	456	38	8.3%
	Non-acute	24	31	-7	-22.6%
	Mental health	0	0		
Average length of stay (days)	Acute	2.3	2.3	0.0	
	Acute Overnight	4.2	3.9	0.3	
	Non-acute	7.9	10.5	-2.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,083	2,179	-96	-4.4%
	Acute	1,894	1,854	40	2.2%
	Non-acute	189	325	-136	-41.8%
	Mental health	0	0	0	

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(n/a) not applicable

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