

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	178,893	178,465	428	0.2%	
ED Attendances	792,671	776,656	16,015	2.1%	
Emergency presentations	767,904	752,447	15,457	2.1%	
Emergency presentation by triage category	T1: Resuscitation	5,462	5,467	-5	-0.1%
	T2: Emergency	101,979	98,862	3,117	3.2%
	T3: Urgent	266,314	269,641	-3,327	-1.2%
	T4: Semi-urgent	299,819	308,741	-8,922	-2.9%
	T5: Non-urgent	94,330	69,736	24,594	35.3%
Admissions to hospital from EDs	186,479	197,835	-11,356	-5.7%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	
Time to treatment by triage category	Median time to treatment	9m	9m	0m
	T2: Emergency 90th percentile time to treatment	26m	26m	0m
	% started treatment on time	63.1%	63.0%	0.1 percentage points
	Median time to treatment	20m	21m	-1m
	T3: Urgent 90th percentile time to treatment	1h 11m	1h 14m	-3m
	% started treatment on time	69.3%	67.6%	1.7 percentage points
	Median time to treatment	27m	27m	0m
	T4: Semi-urgent 90th percentile time to treatment	1h 48m	1h 48m	0m
	% started treatment on time	76.4%	76.2%	0.2 percentage points
	Median time to treatment	14m	24m	-10m
	T5: Non-urgent 90th percentile time to treatment	1h 30m	1h 48m	-18m
	% started treatment on time	94.3%	92.3%	2.0 percentage points
Patients starting treatment on time %	74.1%	72.6%	1.5 percentage points	
Median time to leave the ED	2h 51m	2h 55m	-4m	
90th percentile time to leave the ED	7h 42m	7h 40m	2m	
Patients leaving the ED within four hours of presentation	69.8%	69.8%	0.0 percentage points	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m
	90th percentile transfer of care time (minutes)	34m	33m	1m
	Percent on target	87.3%	87.9%	-0.6 percentage points

Notes: For NSW, 3.6% (28,679) of ED attendances were identified as patients visiting an ED only for a COVID-19 test. Of 94,330 triage 5 emergency presentations, 24.9% (35,303) were for a COVID-19 test. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Elective surgery procedures performed	62,151	57,744	4,407	7.6%	
Urgency category	Urgent	14,150	13,190	960	7.3%
	Semi-urgent	19,806	18,444	1,362	7.4%
	Non-urgent	25,723	23,318	2,405	10.3%
Patients on waiting list ready for elective surgery at the end of quarter	90,177	88,044	2,133	2.4%	
Urgency category	Urgent	1,123	937	186	19.9%
	Semi-urgent	14,884	12,570	2,314	18.4%
	Non-urgent	74,170	74,537	-367	-0.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	
Waiting time (days)	Urgent	Median	12 days	11 days	1 days
		90th percentile	26 days	26 days	0 days
	Semi-urgent	Median	51 days	46 days	5 days
		90th percentile	95 days	84 days	11 days
	Non-urgent	Median	320 days	237 days	83 days
		90th percentile	435 days	361 days	74 days
Elective surgery procedures performed on time	All procedures	82.4%	95.7%	-13.3 percentage points	
	Urgent	99.8%	99.9%	-0.1 percentage points	
	Semi-urgent	88.3%	96.0%	-7.7 percentage points	
	Non-urgent	68.3%	93.1%	-24.8 percentage points	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	489,296	490,760	-1,464	-0.3%
	Acute	461,618	461,563	55	0.0%
	Acute Overnight	235,713	243,685	-7,972	-3.3%
	Acute Same Day	225,905	217,878	8,027	3.7%
	Non-acute	16,694	17,670	-976	-5.5%
	Mental health	10,984	11,527	-543	-4.7%
Average length of stay (days)	Acute	2.8	2.8	0.0	
	Acute Overnight	4.5	4.4	0.1	
	Non-acute	12.5	12.6	-0.1	
	Mental health	18.0	17.2	0.8	
Hospital bed days	All bed days	1,693,993	1,718,890	-24,897	-1.4%
	Acute	1,288,636	1,299,169	-10,533	-0.8%
	Non-acute	208,053	221,868	-13,815	-6.2%
	Mental health	197,304	197,853	-549	-0.3%
Babies born in NSW public hospitals	17,008	17,670	-662	-3.7%	

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(n/a) not applicable

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