

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	11,395	10,943	452	4.1%	
ED Attendances	39,458	37,904	1,554	4.1%	
Emergency presentations	39,269	37,722	1,547	4.1%	
Emergency presentation by triage category	T1: Resuscitation	403	367	36	9.8%
	T2: Emergency	5,021	4,522	499	11.0%
	T3: Urgent	14,054	13,745	309	2.2%
	T4: Semi-urgent	17,438	17,031	407	2.4%
	T5: Non-urgent	2,353	2,057	296	14.4%
Admissions to hospital from EDs	9,171	10,559	-1,388	-13.1%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	9m
	T2: Emergency 90th percentile time to treatment	23m	38m	-15m	26m
	% started treatment on time	79.6%	67.6%	12.0 percentage points	63.1%
	Median time to treatment	27m	29m	-2m	20m
	T3: Urgent 90th percentile time to treatment	1h 41m	1h 50m	-9m	1h 11m
	% started treatment on time	56.3%	52.1%	4.2 percentage points	69.3%
	Median time to treatment	43m	43m	0m	27m
	T4: Semi-urgent 90th percentile time to treatment	2h 07m	2h 11m	-4m	1h 48m
	% started treatment on time	66.1%	65.4%	0.7 percentage points	76.4%
	Median time to treatment	29m	29m	0m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 53m	1h 55m	-2m	1h 30m
	% started treatment on time	91.2%	91.3%	-0.1 percentage points	94.3%
Patients starting treatment on time %	65.7%	61.9%	3.8 percentage points	74.1%	
Median time to leave the ED	3h 24m	3h 29m	-5m	2h 51m	
90th percentile time to leave the ED	8h 11m	8h 04m	7m	7h 42m	
Patients leaving the ED within four hours of presentation	60.4%	59.1%	1.3 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	12m
	90th percentile transfer of care time (minutes)	69m	57m	12m	34m
	Percent on target	73.8%	79.7%	-5.9 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	2,434	2,490	-56	-2.2%
Urgency category				
Urgent	514	450	64	14.2%
Semi-urgent	1,073	919	154	16.8%
Non-urgent	667	889	-222	-25.0%
Patients on waiting list ready for elective surgery at the end of quarter	4,923	4,023	900	22.4%
Urgency category				
Urgent	63	50	13	26.0%
Semi-urgent	883	754	129	17.1%
Non-urgent	3,977	3,219	758	23.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	16 days	15 days	1 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	62 days	48 days	14 days	51 days
		90th percentile	120 days	83 days	37 days	95 days
	Non-urgent	Median	371 days	291 days	80 days	320 days
		90th percentile	440 days	362 days	78 days	435 days
Elective surgery procedures performed on time	All procedures	74.3%	95.7%	-21.4 percentage points	82.4%	
	Urgent	99.6%	100.0%	-0.4 percentage points	99.8%	
	Semi-urgent	78.8%	96.6%	-17.8 percentage points	88.3%	
	Non-urgent	47.7%	92.6%	-44.9 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	22,839	23,361	-522	-2.2%
	Acute	21,585	22,086	-501	-2.3%
	Acute Overnight	11,758	12,556	-798	-6.4%
	Acute Same Day	9,827	9,530	297	3.1%
	Non-acute	819	867	-48	-5.5%
	Mental health	435	408	27	6.6%
Average length of stay (days)	Acute	3.0	2.9	0.1	
	Acute Overnight	4.7	4.4	0.3	
	Non-acute	14.6	14.0	0.6	
	Mental health	14.8	13.4	1.4	
Hospital bed days	All bed days	83,596	82,608	988	1.2%
	Acute	65,197	64,995	202	0.3%
	Non-acute	11,956	12,130	-174	-1.4%
	Mental health	6,443	5,483	960	17.5%
Babies born in Central Coast public hospitals	773	732	41	5.6%	

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(n/a) not applicable

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