

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	6,556	6,095	461	7.6%	
ED Attendances	22,933	21,946	987	4.5%	
Emergency presentations	22,538	21,513	1,025	4.8%	
Emergency presentation by triage category	T1: Resuscitation	131	154	-23	-14.9%
	T2: Emergency	2,309	2,277	32	1.4%
	T3: Urgent	5,502	5,458	44	0.8%
	T4: Semi-urgent	11,381	11,002	379	3.4%
	T5: Non-urgent	3,215	2,622	593	22.6%
Admissions to hospital from EDs	6,784	6,835	-51	-0.7%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	20m	19m	1m	28m
	% started treatment on time	75.0%	76.6%	-1.6 percentage points	57.2%
	Median time to treatment	22m	22m	0m	22m
	T3: Urgent 90th percentile time to treatment	1h 25m	1h 09m	16m	1h 18m
	% started treatment on time	67.0%	70.2%	-3.2 percentage points	66.0%
	Median time to treatment	37m	32m	5m	31m
	T4: Semi-urgent 90th percentile time to treatment	2h 18m	1h 49m	29m	1h 55m
	% started treatment on time	68.7%	76.4%	-7.7 percentage points	73.6%
	Median time to treatment	48m	37m	11m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 38m	2h 18m	20m	1h 58m
	% started treatment on time	81.5%	86.2%	-4.7 percentage points	90.5%
Patients starting treatment on time %	70.6%	75.8%	-5.2 percentage points	68.3%	
Median time to leave the ED	3h 49m	3h 21m	28m	3h 40m	
90th percentile time to leave the ED	8h 33m	7h 49m	44m	9h 46m	
Patients leaving the ED within four hours of presentation	53.6%	62.8%	-9.2 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	13m
	90th percentile transfer of care time (minutes)	33m	29m	4m	39m
	Percent on target	87.6%	90.2%	-2.6 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	2,238	2,122	116	5.5%
<b>Urgency category</b>				
Urgent	812	701	111	15.8%
Semi-urgent	693	618	75	12.1%
Non-urgent	672	722	-50	-6.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,654	2,836	-182	-6.4%
<b>Urgency category</b>				
Urgent	97	94	3	3.2%
Semi-urgent	680	606	74	12.2%
Non-urgent	1,877	2,136	-259	-12.1%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	9 days	9 days	0 days	10 days
		90th percentile	24 days	25 days	-1 days	25 days
	Semi-urgent	Median	57 days	43 days	14 days	48 days
		90th percentile	119 days	82 days	37 days	100 days
	Non-urgent	Median	325 days	198 days	127 days	284 days
		90th percentile	474 days	359 days	115 days	442 days
<b>Elective surgery procedures performed on time</b>	All procedures	81.4%	99%	-17.6 percentage points	84.9%	
	Urgent	99.9%	100.0%	-0.1 percentage points	99.8%	
	Semi-urgent	79.4%	99.7%	-20.3 percentage points	85.9%	
	Non-urgent	61.0%	97.5%	-36.5 percentage points	71.1%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	19,981	19,905	76	0.4%
	Acute	19,638	19,602	36	0.2%
	Acute Overnight	10,793	10,800	-7	-0.1%
	Acute Same Day	8,845	8,802	43	0.5%
	Non-acute	260	245	15	6.1%
	Mental health	83	58	25	43.1%
<b>Average length of stay (days)</b>	Acute	3.3	3.2	0.1	
	Acute Overnight	5.1	4.9	0.2	
	Non-acute	19.6	20.7	-1.1	
	Mental health	7.3	10.2	-2.9	
<b>Hospital bed days</b>	All bed days	69,996	67,741	2,255	3.3%
	Acute	64,289	62,078	2,211	3.6%
	Non-acute	5,097	5,071	26	0.5%
	Mental health	610	592	18	3.0%
<b>Babies born in John Hunter Hospital</b>	895	908	-13	-1.4%	

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(n/a) not applicable

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