

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	26,206	24,698	1,508	6.1%	
ED Attendances	115,900	111,685	4,215	3.8%	
Emergency presentations	111,447	107,374	4,073	3.8%	
Emergency presentation by triage category	T1: Resuscitation	409	426	-17	-4.0%
	T2: Emergency	12,275	11,867	408	3.4%
	T3: Urgent	28,865	28,566	299	1.0%
	T4: Semi-urgent	53,771	52,089	1,682	3.2%
	T5: Non-urgent	16,127	14,426	1,701	11.8%
Admissions to hospital from EDs	21,687	22,143	-456	-2.1%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	9m
	T2: Emergency 90th percentile time to treatment	23m	24m	-1m	26m
	% started treatment on time	76.6%	74.8%	1.8 percentage points	63.1%
	Median time to treatment	20m	20m	0m	20m
	T3: Urgent 90th percentile time to treatment	1h 22m	1h 19m	3m	1h 11m
	% started treatment on time	70.3%	69.7%	0.6 percentage points	69.3%
	Median time to treatment	34m	31m	3m	27m
	T4: Semi-urgent 90th percentile time to treatment	2h 15m	2h 05m	10m	1h 48m
	% started treatment on time	70.0%	73.1%	-3.1 percentage points	76.4%
	Median time to treatment	32m	31m	1m	14m
	T5: Non-urgent 90th percentile time to treatment	2h 16m	2h 08m	8m	1h 30m
	% started treatment on time	87.2%	88.8%	-1.6 percentage points	94.3%
Patients starting treatment on time %	73.1%	74.2%	-1.1 percentage points	74.1%	
Median time to leave the ED	2h 41m	2h 35m	6m	2h 51m	
90th percentile time to leave the ED	7h 10m	6h 53m	17m	7h 42m	
Patients leaving the ED within four hours of presentation	69.4%	71.9%	-2.5 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	12m
	90th percentile transfer of care time (minutes)	32m	32m	0m	34m
	Percent on target	88.6%	88.9%	-0.3 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	8,137	7,386	751	10.2%
Urgency category				
Urgent	1,722	1,549	173	11.2%
Semi-urgent	2,533	2,232	301	13.5%
Non-urgent	3,635	3,293	342	10.4%
Patients on waiting list ready for elective surgery at the end of quarter	11,518	11,419	99	0.9%
Urgency category				
Urgent	172	139	33	23.7%
Semi-urgent	1,979	1,640	339	20.7%
Non-urgent	9,367	9,640	-273	-2.8%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	13 days	12 days	1 days	12 days
		90th percentile	26 days	26 days	0 days	26 days
	Semi-urgent	Median	54 days	43 days	11 days	51 days
		90th percentile	111 days	81 days	30 days	95 days
	Non-urgent	Median	330 days	216 days	114 days	320 days
		90th percentile	442 days	352 days	90 days	435 days
Elective surgery procedures performed on time	All procedures	77.7%	99.3%	-21.6 percentage points	82.4%	
	Urgent	99.9%	100.0%	-0.1 percentage points	99.8%	
	Semi-urgent	84.0%	99.6%	-15.6 percentage points	88.3%	
	Non-urgent	62.6%	98.7%	-36.1 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	57,146	56,606	540	1.0%
	Acute	54,750	54,249	501	0.9%
	Acute Overnight	29,680	30,091	-411	-1.4%
	Acute Same Day	25,070	24,158	912	3.8%
	Non-acute	1,074	1,078	-4	-0.4%
	Mental health	1,322	1,279	43	3.4%
Average length of stay (days)	Acute	3.0	2.9	0.1	
	Acute Overnight	4.6	4.5	0.1	
	Non-acute	14.3	14.8	-0.5	
	Mental health	16.3	19.3	-3.0	
Hospital bed days	All bed days	199,297	199,403	-106	-0.1%
	Acute	162,380	158,781	3,599	2.3%
	Non-acute	15,394	15,935	-541	-3.4%
	Mental health	21,523	24,687	-3,164	-12.8%
Babies born in Hunter New England public hospitals	1,913	1,934	-21	-1.1%	

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(n/a) not applicable

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