

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,049	1,037	12	1.2%	
ED Attendances	7,245	7,573	-328	-4.3%	
Emergency presentations	6,877	7,238	-361	-5.0%	
Emergency presentation by triage category	T1: Resuscitation	28	13	15	115.4%
	T2: Emergency	720	730	-10	-1.4%
	T3: Urgent	2,165	2,492	-327	-13.1%
	T4: Semi-urgent	3,492	3,445	47	1.4%
	T5: Non-urgent	472	558	-86	-15.4%
Admissions to hospital from EDs	451	468	-17	-3.6%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	10m	2m	8m
	T2: Emergency 90th percentile time to treatment	28m	26m	2m	23m
	% started treatment on time	42.3%	53.9%	-11.6 percentage points	68.5%
	Median time to treatment	25m	21m	4m	18m
	T3: Urgent 90th percentile time to treatment	1h 04m	1h 05m	-1m	59m
	% started treatment on time	60.2%	67.4%	-7.2 percentage points	73.5%
	Median time to treatment	29m	24m	5m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 32m	1h 29m	3m	1h 40m
	% started treatment on time	76.1%	79.7%	-3.6 percentage points	78.1%
	Median time to treatment	27m	22m	5m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 48m	1h 21m	27m	1h 40m
	% started treatment on time	94.1%	96.3%	-2.2 percentage points	93.3%
Patients starting treatment on time %	68.4%	74.0%	-5.6 percentage points	77.8%	
Median time to leave the ED	1h 56m	1h 49m	7m	1h 50m	
90th percentile time to leave the ED	5h 58m	5h 17m	41m	5h 10m	
Patients leaving the ED within four hours of presentation	81.5%	84.2%	-2.7 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	12m	10m	2m	10m
	90th percentile transfer of care time (minutes)	27m	21m	6m	23m
	Percent on target	92.0%	96.5%	-4.5 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	324	333	-9	-2.7%
Urgency category				
Urgent	22	9	13	144.4%
Semi-urgent	64	61	3	4.9%
Non-urgent	236	261	-25	-9.6%
Patients on waiting list ready for elective surgery at the end of quarter	818	672	146	21.7%
Urgency category				
Urgent	5	0	5	
Semi-urgent	45	28	17	60.7%
Non-urgent	768	644	124	19.3%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	51 days	54 days	-3 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	257 days	148 days	109 days	285 days
		90th percentile	355 days	235 days	120 days	427 days
Elective surgery procedures performed on time	All procedures	96.3%	100%	-3.7 percentage points	83.0%	
	Urgent	100.0%	(*)		99.8%	
	Semi-urgent	98.4%	100.0%	-1.6 percentage points	93.0%	
	Non-urgent	95.3%	100.0%	-4.7 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	2,605	2,528	77	3.0%
	Acute	2,442	2,363	79	3.3%
	Acute Overnight	637	689	-52	-7.5%
	Acute Same Day	1,805	1,674	131	7.8%
	Non-acute	96	68	28	41.2%
	Mental health	67	97	-30	-30.9%
Average length of stay (days)	Acute	2.0	2.1	-0.1	
	Acute Overnight	4.6	4.9	-0.3	
	Non-acute	8.7	10.1	-1.4	
	Mental health	11.5	6.8	4.7	
Hospital bed days	All bed days	6,375	6,387	-12	-0.2%
	Acute	4,767	5,037	-270	-5.4%
	Non-acute	836	688	148	21.5%
	Mental health	772	662	110	16.6%
Babies born in Kempsey District Hospital	56	72	-16	-22.2%	

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(n/a) not applicable

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