

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,170	1,160	10	0.9%	
ED Attendances	4,793	4,651	142	3.1%	
Emergency presentations	4,726	4,591	135	2.9%	
Emergency presentation by triage category	T1: Resuscitation	16	17	-1	-5.9%
	T2: Emergency	721	702	19	2.7%
	T3: Urgent	1,352	1,476	-124	-8.4%
	T4: Semi-urgent	2,329	2,101	228	10.9%
	T5: Non-urgent	308	295	13	4.4%
Admissions to hospital from EDs	641	621	20	3.2%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	22m	24m	-2m	23m
	% started treatment on time	69.4%	62.4%	7.0 percentage points	68.5%
	Median time to treatment	21m	18m	3m	18m
	T3: Urgent 90th percentile time to treatment	1h 16m	1h 01m	15m	59m
	% started treatment on time	71.1%	75.7%	-4.6 percentage points	73.5%
	Median time to treatment	30m	20m	10m	25m
	T4: Semi-urgent 90th percentile time to treatment	2h 21m	1h 44m	37m	1h 40m
	% started treatment on time	71.7%	81.7%	-10.0 percentage points	78.1%
	Median time to treatment	28m	21m	7m	21m
	T5: Non-urgent 90th percentile time to treatment	2h 02m	1h 44m	18m	1h 40m
	% started treatment on time	89.3%	92.5%	-3.2 percentage points	93.3%
Patients starting treatment on time %	72.2%	77.3%	-5.1 percentage points	77.8%	
Median time to leave the ED	3h 16m	2h 53m	23m	1h 50m	
90th percentile time to leave the ED	7h 15m	6h 12m	63m	5h 10m	
Patients leaving the ED within four hours of presentation	71.5%	78.3%	-6.8 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	10m
	90th percentile transfer of care time (minutes)	24m	22m	2m	23m
	Percent on target	94.7%	95.9%	-1.2 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	218	181	37	20.4%
Urgency category				
Urgent	23	23	0	0.0%
Semi-urgent	98	55	43	78.2%
Non-urgent	96	101	-5	-5.0%
Patients on waiting list ready for elective surgery at the end of quarter	193	156	37	23.7%
Urgency category				
Urgent	<5	0		
Semi-urgent	53	25	28	112.0%
Non-urgent	140	131	9	6.9%

Elective surgery performance


		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	13 days	4 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	36 days	43 days	-7 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	159 days	84 days	75 days	285 days
		90th percentile	(*)	228 days		427 days
Elective surgery procedures performed on time	All procedures	96.8%	99.4%	-2.6 percentage points	83.0%	
	Urgent	95.7%	100.0%	-4.3 percentage points	99.8%	
	Semi-urgent	96.9%	98.2%	-1.3 percentage points	93.0%	
	Non-urgent	96.9%	100.0%	-3.1 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	1,489	1,468	21	1.4%
	Acute	1,267	1,212	55	4.5%
	Acute Overnight	845	850	-5	-0.6%
	Acute Same Day	422	362	60	16.6%
	Non-acute	142	177	-35	-19.8%
	Mental health	80	79	1	1.3%
Average length of stay (days)	Acute	3.0	2.7	0.3	
	Acute Overnight	4.1	3.5	0.6	
	Non-acute	15.3	10.6	4.7	
	Mental health	16.1	13.4	2.7	
Hospital bed days	All bed days	7,304	6,253	1,051	16.8%
	Acute	3,853	3,313	540	16.3%
	Non-acute	2,167	1,881	286	15.2%
	Mental health	1,284	1,059	225	21.2%
Babies born in Blue Mountains District Anzac Memorial Hospital	37	36	1	2.8%	

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(n/a) not applicable

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