

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,828	2,501	327	13.1%	
ED Attendances	10,372	10,357	15	0.1%	
Emergency presentations	9,795	9,778	17	0.2%	
Emergency presentation by triage category	T1: Resuscitation	69	51	18	35.3%
	T2: Emergency	1,311	1,090	221	20.3%
	T3: Urgent	3,480	3,332	148	4.4%
	T4: Semi-urgent	4,001	4,364	-363	-8.3%
	T5: Non-urgent	934	941	-7	-0.7%
Admissions to hospital from EDs	3,993	3,925	68	1.7%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	14m	15m	-1m	24m
	% started treatment on time	82.2%	81.7%	0.5 percentage points	67.3%
	Median time to treatment	26m	24m	2m	21m
	T3: Urgent 90th percentile time to treatment	1h 44m	1h 20m	24m	1h 11m
	% started treatment on time	58.6%	63.4%	-4.8 percentage points	69.1%
	Median time to treatment	47m	38m	9m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 21m	1h 56m	25m	1h 48m
	% started treatment on time	59.2%	67.7%	-8.5 percentage points	75.9%
	Median time to treatment	53m	38m	15m	7m
	T5: Non-urgent 90th percentile time to treatment	2h 23m	2h 14m	9m	1h 17m
	% started treatment on time	82.2%	87.9%	-5.7 percentage points	95.5%
Patients starting treatment on time %	64.3%	69.7%	-5.4 percentage points	75.6%	
Median time to leave the ED	3h 20m	2h 53m	27m	2h 55m	
90th percentile time to leave the ED	9h 58m	9h 03m	55m	7h 56m	
Patients leaving the ED within four hours of presentation	60.8%	67.3%	-6.5 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	12m
	90th percentile transfer of care time (minutes)	40m	34m	6m	33m
	Percent on target	83.2%	87.3%	-4.1 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,397	1,338	59	4.4%
Urgency category				
Urgent	438	409	29	7.1%
Semi-urgent	438	444	-6	-1.4%
Non-urgent	449	422	27	6.4%
Patients on waiting list ready for elective surgery at the end of quarter	2,318	1,721	597	34.7%
Urgency category				
Urgent	25	19	6	31.6%
Semi-urgent	505	216	289	133.8%
Non-urgent	1,788	1,486	302	20.3%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	12 days	9 days	3 days	15 days
		90th percentile	27 days	26 days	1 days	28 days
	Semi-urgent	Median	78 days	60 days	18 days	57 days
		90th percentile	149 days	86 days	63 days	103 days
	Non-urgent	Median	378 days	359 days	19 days	340 days
		90th percentile	509 days	402 days	107 days	450 days
Elective surgery procedures performed on time	All procedures	68.6%	83.1%	-14.5 percentage points	78.1%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.6%	
	Semi-urgent	64.4%	92.3%	-27.9 percentage points	86.2%	
	Non-urgent	42.1%	56.9%	-14.8 percentage points	62.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	8,947	8,617	330	3.8%
	Acute	8,600	8,286	314	3.8%
	Acute Overnight	4,514	4,474	40	0.9%
	Acute Same Day	4,086	3,812	274	7.2%
	Non-acute	133	136	-3	-2.2%
	Mental health	214	195	19	9.7%
Average length of stay (days)	Acute	2.7	2.6	0.1	
	Acute Overnight	4.3	4.0	0.3	
	Non-acute	6.0	7.6	-1.6	
	Mental health	18.4	15.5	2.9	
Hospital bed days	All bed days	28,164	25,789	2,375	9.2%
	Acute	23,436	21,733	1,703	7.8%
	Non-acute	797	1,034	-237	-22.9%
	Mental health	3,931	3,022	909	30.1%
Babies born in Lismore Base Hospital	300	311	-11	-3.5%	

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(n/a) not applicable

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