

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	6,385	6,422	-37	-0.6%	
ED Attendances	20,241	21,431	-1,190	-5.6%	
Emergency presentations	20,085	21,235	-1,150	-5.4%	
Emergency presentation by triage category	T1: Resuscitation	191	185	6	3.2%
	T2: Emergency	3,902	3,518	384	10.9%
	T3: Urgent	11,101	11,339	-238	-2.1%
	T4: Semi-urgent	4,572	5,624	-1,052	-18.7%
	T5: Non-urgent	319	569	-250	-43.9%
Admissions to hospital from EDs	7,152	7,047	105	1.5%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	12m	0m	9m
	T2: Emergency 90th percentile time to treatment	26m	25m	1m	28m
	% started treatment on time	40.3%	41.9%	-1.6 percentage points	57.2%
	Median time to treatment	24m	25m	-1m	22m
	T3: Urgent 90th percentile time to treatment	1h 00m	1h 15m	-15m	1h 18m
	% started treatment on time	65.4%	60.8%	4.6 percentage points	66.0%
	Median time to treatment	30m	31m	-1m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 32m	1h 48m	-16m	1h 55m
	% started treatment on time	80.0%	75.3%	4.7 percentage points	73.6%
	Median time to treatment	28m	27m	1m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 34m	1h 38m	-4m	1h 58m
	% started treatment on time	93.8%	94.1%	-0.3 percentage points	90.5%
Patients starting treatment on time %	63.9%	62.0%	1.9 percentage points	68.3%	
Median time to leave the ED	3h 48m	3h 39m	9m	3h 40m	
90th percentile time to leave the ED	9h 21m	10h 41m	-80m	9h 46m	
Patients leaving the ED within four hours of presentation	60.4%	64.8%	-4.4 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	18m	16m	2m	13m
	90th percentile transfer of care time (minutes)	47m	38m	9m	39m
	Percent on target	77.6%	83.0%	-5.4 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	2,345	2,687	-342	-12.7%
Urgency category				
Urgent	995	979	16	1.6%
Semi-urgent	618	857	-239	-27.9%
Non-urgent	691	791	-100	-12.6%
Patients on waiting list ready for elective surgery at the end of quarter	608	867	-259	-29.9%
Urgency category				
Urgent	29	37	-8	-21.6%
Semi-urgent	105	194	-89	-45.9%
Non-urgent	474	636	-162	-25.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	5 days	5 days	0 days	10 days
		90th percentile	14 days	15 days	-1 days	25 days
	Semi-urgent	Median	13 days	13 days	0 days	48 days
		90th percentile	46 days	52 days	-6 days	100 days
	Non-urgent	Median	26 days	22 days	4 days	284 days
		90th percentile	335 days	231 days	104 days	442 days
Elective surgery procedures performed on time	All procedures	98.2%	100%	-1.8 percentage points	84.9%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	85.9%	
	Non-urgent	93.9%	100.0%	-6.1 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	20,828	20,966	-138	-0.7%
	Acute	20,157	20,389	-232	-1.1%
	Acute Overnight	10,023	10,528	-505	-4.8%
	Acute Same Day	10,134	9,861	273	2.8%
	Non-acute	134	143	-9	-6.3%
	Mental health	537	434	103	23.7%
Average length of stay (days)	Acute	3.1	3.3	-0.2	
	Acute Overnight	5.3	5.5	-0.2	
	Non-acute	13.4	9.3	4.1	
	Mental health	12.5	11.9	0.6	
Hospital bed days	All bed days	71,707	74,536	-2,829	-3.8%
	Acute	63,174	68,051	-4,877	-7.2%
	Non-acute	1,802	1,323	479	36.2%
	Mental health	6,731	5,162	1,569	30.4%
Babies born in Royal Prince Alfred Hospital	1,081	1,135	-54	-4.8%	

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(n/a) not applicable

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