

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	9,070	8,939	131	1.5%	
ED Attendances	59,004	50,615	8,389	16.6%	
Emergency presentations	52,042	47,850	4,192	8.8%	
Emergency presentation by triage category	T1: Resuscitation	208	214	-6	-2.8%
	T2: Emergency	4,959	4,593	366	8.0%
	T3: Urgent	13,289	13,666	-377	-2.8%
	T4: Semi-urgent	21,263	20,992	271	1.3%
	T5: Non-urgent	12,323	8,385	3,938	47.0%
Admissions to hospital from EDs	8,706	9,175	-469	-5.1%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	9m
	T2: Emergency 90th percentile time to treatment	21m	21m	0m	26m
	% started treatment on time	74.9%	73.1%	1.8 percentage points	63.1%
	Median time to treatment	15m	18m	-3m	20m
	T3: Urgent 90th percentile time to treatment	53m	1h 00m	-7m	1h 11m
	% started treatment on time	78.0%	73.2%	4.8 percentage points	69.3%
	Median time to treatment	17m	20m	-3m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 16m	1h 33m	-17m	1h 48m
	% started treatment on time	85.8%	81.3%	4.5 percentage points	76.4%
	Median time to treatment	12m	17m	-5m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 15m	1h 36m	-21m	1h 30m
	% started treatment on time	95.7%	93.6%	2.1 percentage points	94.3%
Patients starting treatment on time %	85.0%	80.2%	4.8 percentage points	74.1%	
Median time to leave the ED	1h 43m	2h 01m	-18m	2h 51m	
90th percentile time to leave the ED	5h 52m	6h 24m	-32m	7h 42m	
Patients leaving the ED within four hours of presentation	82.3%	79.5%	2.8 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	12m
	90th percentile transfer of care time (minutes)	30m	31m	-1m	34m
	Percent on target	89.7%	89.3%	0.4 percentage points	87.3%

Notes: For Western NSW LHD, 47.4% of triage 5 attendances were due to COVID-19 testing provided by EDs. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	2,886	2,785	101	3.6%
<b>Urgency category</b>				
Urgent	541	436	105	24.1%
Semi-urgent	871	852	19	2.2%
Non-urgent	1,280	1,257	23	1.8%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	5,411	5,251	160	3.0%
<b>Urgency category</b>				
Urgent	44	16	28	175.0%
Semi-urgent	660	412	248	60.2%
Non-urgent	4,707	4,823	-116	-2.4%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	15 days	14 days	1 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	66 days	57 days	9 days	51 days
		90th percentile	119 days	88 days	31 days	95 days
	Non-urgent	Median	348 days	296 days	52 days	320 days
		90th percentile	421 days	362 days	59 days	435 days
<b>Elective surgery procedures performed on time</b>	All procedures	75.6%	95%	-19.4 percentage points	82.4%	
	Urgent	100.0%	99.8%	0.2 percentage points	99.8%	
	Semi-urgent	76.8%	94.8%	-18.0 percentage points	88.3%	
	Non-urgent	64.5%	93.6%	-29.1 percentage points	68.3%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	22,328	22,286	42	0.2%
	Acute	21,398	21,318	80	0.4%
	Acute Overnight	11,596	11,581	15	0.1%
	Acute Same Day	9,802	9,737	65	0.7%
	Non-acute	488	528	-40	-7.6%
	Mental health	442	440	2	0.5%
<b>Average length of stay (days)</b>	Acute	2.6	2.6	0.0	
	Acute Overnight	3.9	3.9	0.0	
	Non-acute	14.0	15.3	-1.3	
	Mental health	30.4	23.3	7.1	
<b>Hospital bed days</b>	All bed days	75,571	73,135	2,436	3.3%
	Acute	55,327	54,815	512	0.9%
	Non-acute	6,809	8,089	-1,280	-15.8%
	Mental health	13,435	10,231	3,204	31.3%
<b>Babies born in Western NSW public hospitals</b>	807	810	-3	-0.4%	

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(n/a) not applicable

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