

## Appendix table 4: Emergency department measures by peer group

Appendix table 4a: Waiting times to treatment (minutes) for NSW emergency departments, by peer group, October to December 2014.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

New South Wales								
<b>Total New South Wales</b>	<b>8</b>	<b>36</b>	<b>20</b>	<b>100</b>	<b>26</b>	<b>136</b>	<b>23</b>	<b>133</b>

A1 peer group: Principal referral								
Bankstown / Lidcombe Hospital	11	49	22	115	24	111	23	130
Concord Hospital	8	17	19	86	24	125	18	103
Gosford Hospital	6	30	23	112	39	155	26	159
John Hunter Hospital	7	30	21	116	30	151	36	167
Liverpool Hospital	11	63	24	118	30	129	28	125
Nepean Hospital	9	43	30	179	32	167	30	171
Prince of Wales Hospital	9	37	24	101	24	121	28	146
Royal North Shore Hospital	7	20	17	67	25	102	29	126
Royal Prince Alfred Hospital	13	43	30	131	43	161	44	153
St George Hospital	9	32	24	85	32	114	34	123
St Vincent's Hospital, Darlinghurst	4	19	14	88	18	140	13	143
Westmead Hospital	10	75	35	216	47	199	41	182
Wollongong Hospital	10	36	26	110	36	155	35	154
<b>Total A1 peer group</b>	<b>9</b>	<b>44</b>	<b>24</b>	<b>120</b>	<b>30</b>	<b>143</b>	<b>30</b>	<b>149</b>

A2 peer group: Paediatric specialist								
Sydney Children's Hospital	7	25	20	60	32	132	33	104
The Children's Hospital at Westmead	6	16	20	70	29	163	53	154
<b>Total A2 peer group</b>	<b>7</b>	<b>21</b>	<b>20</b>	<b>66</b>	<b>30</b>	<b>151</b>	<b>38</b>	<b>137</b>

A3 peer group: ungrouped acute - tertiary referral								
Calvary Mater Newcastle	9	47	22	84	28	120	28	121
Sydney Eye Hospital	*	*	15	31	22	53	23	74
Sydney Hospital	8	*	19	55	25	97	31	144
<b>Total A3 peer group</b>	<b>9</b>	<b>44</b>	<b>21</b>	<b>77</b>	<b>25</b>	<b>104</b>	<b>26</b>	<b>114</b>

B peer group: Major								
Auburn Hospital	8	31	20	77	33	164	23	119
Blacktown Hospital	7	24	24	128	35	152	32	154
Campbelltown Hospital	8	29	18	117	28	151	28	138
Canterbury Hospital	8	21	18	81	23	121	21	116
Coffs Harbour Base Hospital	6	12	16	61	24	119	23	120
Dubbo Base Hospital	9	25	20	84	24	133	20	117
Fairfield Hospital	9	35	25	111	33	171	23	127
Hornsby and Ku-Ring-Gai Hospital	5	9	13	61	15	88	12	102
Lismore Base Hospital	5	17	19	82	30	141	36	145
Maitland Hospital	7	33	27	128	44	170	52	176
Manly District Hospital	6	18	12	45	12	84	10	87
Manning Base Hospital	7	10	19	101	26	140	27	131
Mona Vale and District Hospital	6	10	15	62	21	116	15	126
Orange Health Service	6	12	13	48	17	96	13	121
Port Macquarie Base Hospital	9	30	18	66	18	91	18	98
Shoalhaven and District Memorial Hospital	10	47	30	149	42	219	33	198
Sutherland Hospital	13	38	25	76	27	90	24	93
Tamworth Base Hospital	7	40	21	95	34	159	33	129
The Tweed Hospital	6	20	13	58	15	90	9	87
Wagga Wagga Base Hospital	6	24	15	70	17	111	12	109
Wyong Hospital	7	35	18	80	26	116	22	111
<b>Total B peer group</b>	<b>7</b>	<b>27</b>	<b>19</b>	<b>87</b>	<b>26</b>	<b>136</b>	<b>23</b>	<b>132</b>

C1 peer group: District group 1								
Armidale and New England Hospital	6	49	20	94	29	135	14	115
Bathurst Base Hospital	7	19	14	61	15	107	8	65
Bega District Hospital	6	32	19	76	31	141	29	150
Belmont Hospital	7	18	17	68	22	116	21	126
Bowral and District Hospital	10	40	23	108	28	149	25	140
Broken Hill Base Hospital	10	40	24	84	34	129	36	142
Goulburn Base Hospital	9	36	26	122	33	182	22	153

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	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
Grafton Base Hospital	7	49	20	94	36	148	45	162
Griffith Base Hospital	6	31	15	77	26	111	23	146
Hawkesbury District Health Services (public hospital services only)	11	41	19	58	21	108	24	141
Mount Druitt Hospital	10	34	30	127	43	144	43	146
Murwillumbah District Hospital	5	13	10	36	13	69	12	78
Ryde Hospital	7	13	12	43	13	97	12	87
Shellharbour Hospital	8	25	21	111	24	148	20	110
<b>Total C1 peer group</b>	<b>8</b>	<b>32</b>	<b>19</b>	<b>90</b>	<b>24</b>	<b>130</b>	<b>26</b>	<b>140</b>
<b>C2 peer group: District group 2</b>								
Ballina District Hospital	8	37	21	81	29	141	29	148
Bateman's Bay District Hospital	7	24	21	98	34	162	32	135
Blue Mountains District Anzac Memorial Hospital	6	30	18	94	34	174	32	163
Bulli District Hospital	10	*	18	55	19	81	16	84
Camden Hospital	6	21	12	47	15	89	14	117
Casino and District Memorial Hospital	7	49	22	83	44	178	27	151
Cessnock District Hospital	5	31	21	61	34	117	40	129
Deniliquin Health Service	3	12	11	59	11	78	9	87
Gunnedah District Hospital	5	38	14	67	27	120	15	111
Inverell District Hospital	5	30	12	75	30	125	25	135
Kempsey Hospital	11	35	19	67	20	99	20	106
Kurri Kurri District Hospital	4	*	11	93	13	100	10	104
Lithgow Health Service	5	22	13	74	10	66	10	70
Macksville District Hospital	9	45	30	138	39	174	35	135
Macleay District Hospital	14	61	25	102	30	130	32	184
Milton and Ulladulla Hospital	7	45	21	85	31	108	33	129
Moree District Hospital	2	22	4	29	4	50	4	65
Moruya District Hospital	7	30	20	78	34	168	37	196
Muswellbrook District Hospital	4	30	16	76	25	104	24	126
Narrabri District Hospital	4	*	10	44	13	65	10	68
Queanbeyan Health Service	9	44	24	97	31	186	28	156
Singleton District Hospital	8	38	25	101	35	124	27	95
Tumut Health Service	0	*	1	25	2	30	3	45
Young Health Service	0	10	5	35	10	60	5	50
<b>Total C2 peer group</b>	<b>7</b>	<b>35</b>	<b>18</b>	<b>81</b>	<b>25</b>	<b>130</b>	<b>21</b>	<b>131</b>
<b>Other</b>								
<b>Total Other</b>	<b>5</b>	<b>38</b>	<b>9</b>	<b>67</b>	<b>13</b>	<b>94</b>	<b>10</b>	<b>90</b>

(\*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from peer group totals.

Source: NSW Health, Health Information Exchange. Data extracted on 27 January 2015.

# Appendix table 4: Emergency department measures by peer group

Appendix table 4b: Attendances, transfer of care and time to leaving the emergency department, by peer group, October to December 2014.

	Attendances		Transfer of care		Leaving the ED			
			Median transfer of care time (minutes)	95th percentile transfer of care time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
<b>New South Wales</b>								
<b>Total New South Wales</b>	<b>636,925</b>		<b>13</b>	<b>57</b>	<b>636,886</b>	<b>2h 46m</b>	<b>9h 37m</b>	<b>73%</b>
<b>A1 peer group: Principal referral</b>								
Bankstown / Lidcombe Hospital	12,950		18	75	12,950	3h 14m	10h 27m	72%
Concord Hospital	9,638		13	36	9,636	3h 19m	8h 7m	69%
Gosford Hospital	15,560		12	138	15,560	3h 31m	8h 54m	60%
John Hunter Hospital	18,752		11	31	18,752	3h 21m	9h 29m	64%
Liverpool Hospital	19,737		15	76	19,737	3h 57m	14h 19m	52%
Nepean Hospital	16,777		12	77	16,777	3h 49m	16h 5m	56%
Prince of Wales Hospital	14,472		15	89	14,472	3h 17m	9h 54m	65%
Royal North Shore Hospital	19,016		17	84	19,016	3h 19m	9h 30m	66%
Royal Prince Alfred Hospital	18,411		19	89	18,411	3h 27m	10h 59m	68%
St George Hospital	18,333		12	30	18,333	3h 23m	9h 46m	67%
St Vincent's Hospital, Darlinghurst	12,479		#	#	12,479	3h 15m	15h 48m	65%
Westmead Hospital	18,228		15	63	18,228	3h 57m	12h 59m	52%
Wollongong Hospital	15,343		12	32	15,343	3h 16m	10h 47m	71%
<b>Total A1 peer group</b>	<b>209,696</b>		<b>14</b>	<b>70</b>	<b>209,694</b>	<b>3h 30m</b>	<b>11h 13m</b>	<b>63%</b>
<b>A2 peer group: Paediatric specialist</b>								
Sydney Children's Hospital	9,391		9	24	9,391	2h 18m	7h 46m	79%
The Children's Hospital at Westmead	13,971		#	#	13,971	2h 42m	8h 19m	78%
<b>Total A2 peer group</b>	<b>23,362</b>		<b>9</b>	<b>24</b>	<b>23,362</b>	<b>2h 32m</b>	<b>8h 5m</b>	<b>78%</b>
<b>A3 peer group: ungrouped acute - tertiary referral</b>								
Calvary Mater Newcastle	8,890		6	67	8,890	2h 37m	8h 57m	72%
Sydney Eye Hospital	4,943		*	*	4,943	2h 32m	5h 9m	86%
Sydney Hospital	4,920		10	27	4,920	2h 8m	5h 7m	89%
<b>Total A3 peer group</b>	<b>18,753</b>		<b>8</b>	<b>54</b>	<b>18,753</b>	<b>2h 27m</b>	<b>6h 56m</b>	<b>80%</b>
<b>B peer group: Major</b>								
Auburn Hospital	6,738		14	30	6,738	3h 9m	6h 47m	90%
Blacktown Hospital	10,291		21	109	10,291	3h 56m	26h 5m	52%
Campbelltown Hospital	15,787		14	43	15,784	3h 40m	16h 17m	61%
Canterbury Hospital	10,572		11	37	10,569	2h 51m	6h 28m	79%
Coffs Harbour Base Hospital	9,530		11	31	9,530	2h 34m	8h 36m	79%
Dubbo Base Hospital	7,359		11**	37**	7,359	2h 48m	10h 14m	72%
Fairfield Hospital	9,103		14	60	9,103	2h 49m	9h 24m	78%
Hornsby and Ku-Ring-Gai Hospital	9,754		12	66	9,754	2h 58m	8h 0m	75%
Lismore Base Hospital	8,155		16**	66**	8,154	2h 43m	12h 43m	68%
Maitland Hospital	11,659		11	39	11,659	3h 6m	12h 42m	66%
Manly District Hospital	6,438		10	22	6,438	2h 39m	6h 7m	88%
Manning Base Hospital	7,576		7	52	7,576	2h 19m	6h 5m	84%
Mona Vale and District Hospital	8,556		11	31	8,556	2h 31m	6h 32m	85%
Orange Health Service	7,405		10	29	7,403	2h 21m	9h 32m	80%
Port Macquarie Base Hospital	7,885		13	69	7,884	2h 39m	9h 6m	72%
Shoalhaven and District Memorial Hospital	9,225		14	74	9,225	3h 21m	13h 43m	61%
Sutherland Hospital	12,691		14	42	12,690	3h 15m	9h 4m	71%
Tamworth Base Hospital	10,446		8	54	10,446	2h 33m	8h 54m	71%
The Tweed Hospital	12,516		7	26	12,516	2h 5m	6h 55m	82%
Wagga Wagga Base Hospital	9,052		12**	53**	9,052	2h 44m	10h 10m	69%
Wyong Hospital	15,208		10	33	15,208	2h 54m	8h 18m	69%
<b>Total B peer group</b>	<b>205,946</b>		<b>12</b>	<b>49</b>	<b>205,935</b>	<b>2h 54m</b>	<b>10h 5m</b>	<b>73%</b>
<b>C1 peer group: District group 1</b>								
Armidale and New England Hospital	3,871		8**	48**	3,871	1h 43m	5h 45m	86%
Bathurst Base Hospital	6,281		15**	55**	6,281	2h 17m	9h 30m	77%
Bega District Hospital	3,126		11	44	3,125	2h 8m	5h 57m	82%
Belmont Hospital	6,429		11	41	6,429	2h 34m	9h 21m	74%
Bowral and District Hospital	4,571		15	47	4,570	2h 31m	7h 12m	80%
Broken Hill Base Hospital	5,201		15	44	5,201	1h 59m	6h 22m	83%
Goulburn Base Hospital	4,378		13	41	4,377	2h 40m	7h 10m	76%
Grafton Base Hospital	6,159		18**	52**	6,159	2h 18m	10h 22m	73%
Griffith Base Hospital	4,877		11	30	4,877	2h 13m	5h 53m	85%
Hawkesbury District Health Services (public hospital services only)	5,755		#	#	5,755	2h 45m	7h 45m	82%
Mount Drutt Hospital	7,987		15	59	7,987	3h 33m	17h 0m	62%

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Appendix table 4b: Attendances, transfer of care and time to leaving the emergency department, by peer group, October to December 2014.

	Attendances	Transfer of care		Leaving the ED			
		Median transfer of care time (minutes)	95th percentile transfer of care time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
Murwillumbah District Hospital	4,079	11**	26**	4,079	1h 16m	4h 54m	92%
Ryde Hospital	6,777	10	23	6,777	2h 37m	7h 24m	80%
Shellharbour Hospital	7,335	11	34	7,333	3h 2m	10h 12m	70%
<b>Total C1 peer group</b>	<b>76,826</b>	<b>12</b>	<b>42</b>	<b>76,821</b>	<b>2h 28m</b>	<b>8h 27m</b>	<b>77%</b>
<b>C2 peer group: District group 2</b>							
Ballina District Hospital	4,311	12**	36**	4,309	1h 57m	7h 31m	81%
Bateman's Bay District Hospital	3,559	8	32	3,558	1h 57m	6h 36m	82%
Blue Mountains District Anzac Memorial Hospital	4,535	14**	36**	4,535	2h 46m	8h 40m	78%
Bulli District Hospital	1,598	#	#	1,598	0h 48m	2h 37m	99%
Camden Hospital	3,425	#	#	3,425	1h 47m	5h 7m	90%
Casino and District Memorial Hospital	3,544	19	61	3,544	1h 30m	4h 58m	90%
Cessnock District Hospital	4,281	12	45	4,281	1h 22m	7h 5m	87%
Deniliquin Health Service	2,220	#	#	2,219	1h 2m	5h 38m	89%
Gunnedah District Hospital	2,231	11**	23**	2,231	1h 14m	5h 15m	92%
Inverell District Hospital	2,714	4**	25**	2,714	1h 15m	4h 49m	92%
Kempsey Hospital	5,902	13	42	5,899	1h 48m	6h 37m	85%
Kurri Kurri District Hospital	1,590	*	*	1,590	0h 56m	5h 11m	90%
Lithgow Health Service	3,121	10	31	3,121	1h 26m	5h 45m	87%
Macksville District Hospital	3,426	14	59	3,426	1h 53m	7h 44m	82%
Maclean District Hospital	3,062	13	58	3,062	2h 3m	8h 8m	78%
Milton and Ulladulla Hospital	4,128	14	36	4,128	1h 37m	6h 48m	86%
Moree District Hospital	2,090	5**	33**	2,090	0h 57m	5h 10m	91%
Moruya District Hospital	2,773	13	47	2,772	2h 36m	8h 24m	71%
Muswellbrook District Hospital	2,168	15**	41**	2,168	1h 17m	4h 55m	92%
Narrabri District Hospital	1,495	8**	22**	1,495	1h 18m	4h 29m	94%
Queanbeyan Health Service	4,511	12	40	4,511	2h 21m	8h 10m	76%
Singleton District Hospital	3,016	6	18	3,016	1h 18m	4h 12m	94%
Tumut Health Service	1,207	#	#	1,205	0h 43m	2h 59m	98%
Young Health Service	2,466	#	#	2,465	1h 15m	4h 0m	95%
<b>Total C2 peer group</b>	<b>73,373</b>	<b>12</b>	<b>40</b>	<b>73,362</b>	<b>1h 36m</b>	<b>6h 29m</b>	<b>86%</b>
<b>Other</b>							
<b>Total Other</b>	<b>28,969</b>	<b>7</b>	<b>43</b>	<b>28,959</b>	<b>1h 0m</b>	<b>4h 37m</b>	<b>93%</b>

(\*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from peer group totals.

(\*\*) Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.

(#) ED Transfer of care time is not currently available for this hospital.

Note: Emergency department activity includes 117 facilities for which electronic data are reported. These facilities account for approximately 92% of NSW emergency department activity

Source: NSW Health, Health Information Exchange. Data extracted on 27 January 2015.