

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		10,196	9,531	665	7.0%
All ED presentations		35,195	32,400	2,795	8.6%
Emergency presentations		34,990	32,128	2,862	8.9%
Triage category	T1: Resuscitation	351	347	4	1.2%
	T2: Emergency	4,033	3,891	142	3.6%
	T3: Urgent	11,941	11,727	214	1.8%
	T4: Semi-urgent	16,968	14,731	2,237	15.2%
	T5: Non-urgent	1,697	1,432	265	18.5%
Admissions to hospital from EDs		10,768	10,431	337	3.2%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		24,055	23,572	483	2.0%
All acute episodes		22,898	22,654	244	1.1%
Overnight episodes		12,644	12,845	-201	-1.6%
Same-day episodes		10,254	9,809	445	4.5%
Non-acute		1,157	918	239	26.0%
Average length of stay (days)	Acute	2.8	3.0	-0.2	-6.7%
	Acute overnight episodes	4.3	4.6	-0.3	-6.5%
	Non-acute	15.6	15.7	-0.1	-0.6%
Hospital bed days	All bed days	82,929	82,884	45	0.1%
	Acute	64,863	68,486	-3,623	-5.3%
	Non-acute	18,066	14,398	3,668	25.5%
Babies born in Central Coast public hospitals		758	733	25	3.4%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		2,569	2,504	65	2.6%
Urgency category	Urgent	475	475	0	0.0%
	Semi-urgent	896	894	2	0.2%
	Non-urgent	982	902	80	8.9%
Patients on waiting list ready for elective surgery at the end of quarter		3,388	3,429	-41	-1.2%
Urgency category	Urgent	84	83	1	1.2%
	Semi-urgent	637	606	31	5.1%
	Non-urgent	2,667	2,740	-73	-2.7%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	25m	24m	1m
		% started treatment on time	76.7%	75.9%	0.8 percentage points
	T3: Urgent	Median time to treatment	25m	23m	2m
		90th percentile time to treatment	1h 27m	1h 20m	7m
		% started treatment on time	60.2%	63.3%	-3.1 percentage points
	T4: Semi-urgent	Median time to treatment	35m	31m	4m
		90th percentile time to treatment	1h 55m	1h 46m	9m
		% started treatment on time	71.9%	74.1%	-2.2 percentage points
	T5: Non-urgent	Median time to treatment	22m	21m	1m
		90th percentile time to treatment	1h 34m	1h 25m	9m
		% started treatment on time	94.1%	95%	-0.9 percentage points
<b>Patients starting treatment on time %</b>			69.4%	71.1%	-1.7 percentage points
<b>Median time to leave the ED</b>			3h 06m	3h 07m	-1m
<b>90th percentile time to leave the ED</b>			7h 12m	7h 09m	3m
<b>Patients leaving the ED within four hours of presentation</b>			66.1%	65.9%	0.2 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	10m	2
	90th percentile transfer of care time (minutes)		62m	51m	11m
	Percent on target		76.7%	82.7%	-6.0 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	17 days	17 days	0 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	43 days	50 days	-7 days
		90th percentile	79 days	83 days	-4 days
	Non-urgent	Median	217 days	252 days	-35 days
		90th percentile	354 days	358 days	-4 days
Elective surgery procedures performed on time	All procedures		98.6%	98.5%	0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.7%	98.9%	0.8 percentage points
	Non-urgent		96.9%	97.5%	-0.6 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed