Healthcare Quarterly

Deniliquin Health Service



Emergency departm	Jul-Sep 2017	Jul-Sep 2016	Difference	% change	
All arrivals at ED by ambulance		243	270	-27	-10.0%
All ED presentations		2,266	2,073	193	9.3%
Emergency presentations		1,926	1,738	188	10.8%
	T1: Resuscitation	<5	7		
Toleron and a management	T2: Emergency	100	81	19	23.5%
Triage category	T3: Urgent T4: Semi-urgent	602 829	586 813	16 16	2.7% 2.0%
	T5: Non-urgent	395	251	144	57.4%
Admissions to hospital from EDs		282	334	-52	-15.6%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		819	779	40	5.1%
All acute episodes		741	683	58	8.5%
	Overnight episodes	347	376	-29	-7.7%
	Same-day episodes	394	307	87	28.3%
Non-acute		78	96	-18	-18.8%
Average length of stay (days)	Acute	2.0	2.2	-0.2	-9.1%
	Acute overnight episodes	3.2	3.1	0.1	3.2%
	Non-acute	8.1	8.3	-0.2	-2.4%
	All bed days	2,126	2,268	-142	-6.3%
Hospital bed days	Acute	1,491	1,474	17	1.2%
	Non-acute	635	794	-159	-20.0%
Babies born in Deniliquin Health Service		20	21	-1	-4.8%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		65	47	18	38.3%
Urgency category	Urgent	10	12	-2	-16.7%
	Semi-urgent	39	25	14	56.0%
	Non-urgent	16	10	6	60.0%
Patients on waiting list ready for elective surgery at the end of quarter		44	46	-2	-4.3%
Urgency category	Urgent	<5	<5		
	Semi-urgent Semi-urgent	29	27	2	7.4%
	Non-urgent	15	19	-4	-21.1%

Healthcare Quarterly

Deniliquin Health Service



Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference	
		Median time to treatment	4m	5m	-1m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	(*)	(*)		
	3	% started treatment on time	69.8%	77.8%	-8.0 percentage points	
		Median time to treatment	10m	6m	4m	
	T3: Urgent	90th percentile time to treatment	39m	20m	19m	
		% started treatment on time	81.9%	97.6%	-15.7 percentage points	
		Median time to treatment	11m	7m	4m	
	T4: Semi-urgent	90th percentile time to treatment	39m	23m	16m	
		% started treatment on time	95.8%	99.2%	-3.4 percentage points	
		Median time to treatment	14m	6m	8m	
	T5: Non-urgent	90th percentile time to treatment	45m	26m	19m	
		% started treatment on time	99.2%	100%	-0.8 percentage points	
Patients starting treatment on time %			90.7%	97.7%	-7.0 percentage points	
Median time to leave the ED			1h 09m	1h 01m	8m	
90th percentile time to leave the ED			4h 18m	4h 13m	5m	
Patients leaving the ED within four hours of presentation			88.6%	89.0%	-0.4 percentage points	
Transfer of care	Median transfer of care time (minutes)		8m**	9m**	-1	
	90th percentile transfer of care time (minutes)		17m**	36m**	-19m	
	Percent on target		94.1%**	84.2%**	9.9 percentage points	
Elective surgery perfomance			Jul-Sep 2017	Jul-Sep 2016	Difference	
Waiting time (days)		Median	9 days	6 days	3 days	
	Urgent	90th percentile	(*)	(*)		
	Semi-urgent	Median	34 days	50 days	-16 days	
		90th percentile	(*)	(*)		
		Median	70 days	113 days	-43 days	
	Non-urgent	90th percentile	(*)	(*)		
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	
	Urgent		100%	100%	0.0 percentage points	
	Semi-urgent		100%	100%	0.0 percentage points	
	Non-urgent		100%	100%	0.0 percentage points	

 $^{^{\}star\star}$ Caution - Transfer of care could not be calculated for more than 30% of records

^(*) Suppressed due to small numbers and to protect patient privacy