

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,853	2,507	346	13.8%
All ED presentations		10,451	9,602	849	8.8%
Emergency presentations		10,422	9,567	855	8.9%
Triage category	T1: Resuscitation	68	54	14	25.9%
	T2: Emergency	1,222	1,082	140	12.9%
	T3: Urgent	4,757	3,348	1,409	42.1%
	T4: Semi-urgent	3,994	4,714	-720	-15.3%
	T5: Non-urgent	381	369	12	3.3%
Admissions to hospital from EDs		3,556	3,327	229	6.9%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		15,360	15,002	358	2.4%
All acute episodes		13,259	14,469	-1,210	-8.4%
	Overnight episodes	5,161	5,424	-263	-4.8%
	Same-day episodes	8,098	9,045	-947	-10.5%
Non-acute		2,101	533	1,568	294.2%
Average length of stay (days)	Acute	2.9	3.5	-0.6	-17.1%
	Acute overnight episodes	5.8	7.6	-1.8	-23.7%
	Non-acute	9.0	13.7	-4.7	-34.3%
Hospital bed days	All bed days	56,916	57,610	-694	-1.2%
	Acute	38,041	50,288	-12,247	-24.4%
	Non-acute	18,875	7,322	11,553	157.8%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		2,381	2,301	80	3.5%
Urgency category	Urgent	473	529	-56	-10.6%
	Semi-urgent	691	639	52	8.1%
	Non-urgent	966	904	62	6.9%
Patients on waiting list ready for elective surgery at the end of quarter		1,744	2,025	-281	-13.9%
Urgency category	Urgent	38	45	-7	-15.6%
	Semi-urgent	299	351	-52	-14.8%
	Non-urgent	1,407	1,629	-222	-13.6%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	8m	1m
		90th percentile time to treatment	18m	14m	4m
		% started treatment on time	58.1%	73.7%	-15.6 percentage points
	T3: Urgent	Median time to treatment	23m	21m	2m
		90th percentile time to treatment	1h 09m	57m	12m
		% started treatment on time	62.6%	70.8%	-8.2 percentage points
	T4: Semi-urgent	Median time to treatment	26m	28m	-2m
		90th percentile time to treatment	1h 24m	1h 22m	2m
		% started treatment on time	81.7%	82.5%	-0.8 percentage points
	T5: Non-urgent	Median time to treatment	18m	23m	-5m
		90th percentile time to treatment	1h 14m	1h 23m	-9m
		% started treatment on time	95.9%	96.1%	-0.2 percentage points
Patients starting treatment on time %			70.4%	77.7%	-7.3 percentage points
Median time to leave the ED			3h 23m	3h 12m	11m
90th percentile time to leave the ED			7h 01m	6h 15m	46m
Patients leaving the ED within four hours of presentation			70.8%	73.2%	-2.4 percentage points
Transfer of care	Median transfer of care time (minutes)		13m	11m	2
	90th percentile transfer of care time (minutes)		23m	19m	4m
	Percent on target		96.2%	98.5%	-2.3 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	6 days	8 days	-2 days
		90th percentile	22 days	24 days	-2 days
	Semi-urgent	Median	40 days	42 days	-2 days
		90th percentile	78 days	78 days	0 days
	Non-urgent	Median	123 days	168 days	-45 days
		90th percentile	272 days	321 days	-49 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed