

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		912	884	28	3.2%
All ED presentations		4,066	4,201	-135	-3.2%
Emergency presentations		3,912	4,083	-171	-4.2%
Triage category	T1: Resuscitation	12	10	2	20.0%
	T2: Emergency	253	228	25	11.0%
	T3: Urgent	1,021	1,065	-44	-4.1%
	T4: Semi-urgent	2,326	2,468	-142	-5.8%
	T5: Non-urgent	300	312	-12	-3.8%
Admissions to hospital from EDs		913	965	-52	-5.4%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		2,558	2,593	-35	-1.3%
	All acute episodes	2,434	2,461	-27	-1.1%
	Acute overnight	1,368	1,300	68	5.2%
	Same-day	1,066	1,161	-95	-8.2%
	Non-acute	52	40	12	30.0%
	Mental health	72	92	-20	-21.7%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute overnight	3.8	4.0	-0.2	
	Non-acute	8.3	12.1	-3.8	
	Mental health	8.0	5.6	2.4	
Hospital bed days	All bed days	7,288	7,293	-5	-0.1%
	Acute	6,281	6,297	-16	-0.3%
	Non-acute	434	482	-48	-10.0%
	Mental health	573	514	59	11.5%
Babies born in Armidale Hospital		77	69	8	11.6%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		305	335	-30	-9.0%
Urgency category	Urgent	46	44	2	4.5%
	Semi-urgent	137	165	-28	-17.0%
	Non-urgent	116	124	-8	-6.5%
Patients on waiting list ready for elective surgery at the end of quarter		613	456	157	34.4%
Urgency category	Urgent	12	8	4	50.0%
	Semi-urgent	109	113	-4	-3.5%
	Non-urgent	492	335	157	46.9%

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	10m	-2m
		90th percentile time to treatment	38m	36m	2m
		% started treatment on time	58.5%	54.5%	4.0 percentage points
	T3: Urgent	Median time to treatment	22m	28m	-6m
		90th percentile time to treatment	1h 12m	1h 33m	-21m
		% started treatment on time	63.4%	52.2%	11.2 percentage points
	T4: Semi-urgent	Median time to treatment	29m	39m	-10m
		90th percentile time to treatment	1h 50m	2h 34m	-44m
		% started treatment on time	75.1%	62%	13.1 percentage points
	T5: Non-urgent	Median time to treatment	21m	21m	0m
		90th percentile time to treatment	1h 28m	1h 46m	-18m
		% started treatment on time	94.9%	91.5%	3.4 percentage points
<b>Patients starting treatment on time %</b>			72.2%	60.8%	11.4 percentage points
<b>Median time to leave the ED</b>			2h 05m	2h 27m	-22m
<b>90th percentile time to leave the ED</b>			5h 27m	5h 55m	-28m
<b>Patients leaving the ED within four hours of presentation</b>			78.9%	74.9%	4.0 percentage points
Transfer of care	Median transfer of care time (minutes)		4m**	3m**	1m
	90th percentile transfer of care time (minutes)		30m**	44m**	-14m
	Percent on target		89.4%**	85.9%**	3.5 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	16 days	20 days	-4 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	68 days	62 days	6 days
		90th percentile	85 days	84 days	1 days
	Non-urgent	Median	292 days	275 days	17 days
		90th percentile	358 days	326 days	32 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

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(n/a) No elective surgeries performed