

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,359	2,359	0	0.0%
All ED presentations		7,953	8,196	-243	-3.0%
Emergency presentations		7,819	8,054	-235	-2.9%
Triage category	T1: Resuscitation	26	59	-33	-55.9%
	T2: Emergency	1,355	1,411	-56	-4.0%
	T3: Urgent	2,411	2,266	145	6.4%
	T4: Semi-urgent	2,752	2,915	-163	-5.6%
	T5: Non-urgent	1,275	1,403	-128	-9.1%
Admissions to hospital from EDs		2,007	2,016	-9	-0.4%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		5,656	5,773	-117	-2.0%
	All acute episodes	5,482	5,584	-102	-1.8%
	Acute overnight	2,559	2,567	-8	-0.3%
	Same-day	2,923	3,017	-94	-3.1%
	Non-acute	92	88	4	4.5%
	Mental health	82	101	-19	-18.8%
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute overnight	4.5	4.2	0.3	
	Non-acute	4.7	5.3	-0.6	
	Mental health	15.0	15.9	-0.9	
Hospital bed days	All bed days	16,109	15,968	141	0.9%
	Acute	14,446	13,894	552	4.0%
	Non-acute	435	466	-31	-6.7%
	Mental health	1,228	1,608	-380	-23.6%
Babies born in Manning Hospital		133	149	-16	-10.7%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		706	689	17	2.5%
Urgency category	Urgent	149	125	24	19.2%
	Semi-urgent	196	220	-24	-10.9%
	Non-urgent	306	308	-2	-0.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,152	1,183	-31	-2.6%
Urgency category	Urgent	16	20	-4	-20.0%
	Semi-urgent	170	171	-1	-0.6%
	Non-urgent	966	992	-26	-2.6%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	8m	-1m
		90th percentile time to treatment	25m	27m	-2m
		% started treatment on time	73.7%	78.1%	-4.4 percentage points
	T3: Urgent	Median time to treatment	18m	24m	-6m
		90th percentile time to treatment	1h 33m	2h 00m	-27m
		% started treatment on time	67.2%	60.4%	6.8 percentage points
	T4: Semi-urgent	Median time to treatment	31m	45m	-14m
		90th percentile time to treatment	2h 23m	2h 51m	-28m
		% started treatment on time	67.8%	59.5%	8.3 percentage points
	T5: Non-urgent	Median time to treatment	30m	43m	-13m
		90th percentile time to treatment	2h 02m	2h 39m	-37m
		% started treatment on time	89.7%	84.5%	5.2 percentage points
Patients starting treatment on time %			72.1%	67.4%	4.7 percentage points
Median time to leave the ED			3h 03m	3h 07m	-4m
90th percentile time to leave the ED			6h 50m	6h 21m	29m
Patients leaving the ED within four hours of presentation			70.9%	73.2%	-2.3 percentage points
Transfer of care	Median transfer of care time (minutes)		5m	5m	0m
	90th percentile transfer of care time (minutes)		24m	27m	-3m
	Percent on target		92.4%	91.3%	1.1 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	16 days	19 days	-3 days
		90th percentile	28 days	28 days	0 days
	Semi-urgent	Median	42 days	60 days	-18 days
		90th percentile	83 days	87 days	-4 days
	Non-urgent	Median	304 days	264 days	40 days
		90th percentile	357 days	356 days	1 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

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(n/a) No elective surgeries performed