

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		1,954	2,024	-70	-3.5%
All ED presentations		7,764	7,965	-201	-2.5%
Emergency presentations		7,531	7,796	-265	-3.4%
Triage category	T1: Resuscitation	22	26	-4	-15.4%
	T2: Emergency	827	872	-45	-5.2%
	T3: Urgent	2,841	2,961	-120	-4.1%
	T4: Semi-urgent	3,659	3,748	-89	-2.4%
	T5: Non-urgent	182	189	-7	-3.7%
Admissions to hospital from EDs		951	972	-21	-2.2%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		3,439	3,459	-20	-0.6%
	All acute episodes	2,965	3,036	-71	-2.3%
	Acute overnight	1,129	1,157	-28	-2.4%
	Same-day	1,836	1,879	-43	-2.3%
	Non-acute	157	128	29	22.7%
	Mental health	317	295	22	7.5%
Average length of stay (days)	Acute	2.7	2.8	-0.1	
	Acute overnight	5.5	5.7	-0.2	
	Non-acute	10.0	11.1	-1.1	
	Mental health	19.9	15.4	4.5	
Hospital bed days	All bed days	15,965	14,485	1,480	10.2%
	Acute	8,078	8,511	-433	-5.1%
	Non-acute	1,570	1,423	147	10.3%
	Mental health	6,317	4,551	1,766	38.8%
Babies born in Shellharbour Hospital		<5	<5		
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		755	744	11	1.5%
Urgency category	Urgent	35	48	-13	-27.1%
	Semi-urgent	241	212	29	13.7%
	Non-urgent	475	482	-7	-1.5%
Patients on waiting list ready for elective surgery at the end of quarter		2,077	1,711	366	21.4%
Urgency category	Urgent	6	10	-4	-40.0%
	Semi-urgent	180	151	29	19.2%
	Non-urgent	1,891	1,550	341	22.0%

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	23m	17m	6m
		% started treatment on time	69.9%	75.5%	-5.6 percentage points
	T3: Urgent	Median time to treatment	25m	25m	0m
		90th percentile time to treatment	1h 52m	1h 53m	-1m
		% started treatment on time	58.9%	59.4%	-0.5 percentage points
	T4: Semi-urgent	Median time to treatment	25m	26m	-1m
		90th percentile time to treatment	2h 11m	2h 30m	-19m
		% started treatment on time	72.2%	68.8%	3.4 percentage points
	T5: Non-urgent	Median time to treatment	18m	26m	-8m
		90th percentile time to treatment	1h 46m	2h 44m	-58m
		% started treatment on time	90.8%	85.3%	5.5 percentage points
Patients starting treatment on time %			67.1%	66.2%	0.9 percentage points
Median time to leave the ED			3h 23m	3h 32m	-9m
90th percentile time to leave the ED			8h 42m	9h 41m	-59m
Patients leaving the ED within four hours of presentation			64.0%	61.5%	2.5 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		30m	37m	-7m
	Percent on target		89.5%	85.9%	3.6 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	17 days	13 days	4 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	65 days	61 days	4 days
		90th percentile	84 days	83 days	1 days
	Non-urgent	Median	294 days	310 days	-16 days
		90th percentile	351 days	339 days	12 days
Elective surgery procedures performed on time	All procedures		99.9%	100%	-0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.8%	100%	-0.2 percentage points

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(n/a) No elective surgeries performed