

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,154	2,281	-127	-5.6%
All ED presentations		13,133	13,317	-184	-1.4%
Emergency presentations		12,614	13,014	-400	-3.1%
Triage category	T1: Resuscitation	70	62	8	12.9%
	T2: Emergency	1,765	1,823	-58	-3.2%
	T3: Urgent	5,848	6,117	-269	-4.4%
	T4: Semi-urgent	3,942	4,098	-156	-3.8%
	T5: Non-urgent	989	914	75	8.2%
Admissions to hospital from EDs		4,139	4,263	-124	-2.9%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		8,589	9,240	-651	-7.0%
	All acute episodes	8,208	8,937	-729	-8.2%
	Acute overnight	4,444	4,551	-107	-2.4%
	Same-day	3,764	4,386	-622	-14.2%
	Non-acute	168	121	47	38.8%
	Mental health	213	182	31	17.0%
Average length of stay (days)	Acute	2.5	2.3	0.2	
	Acute overnight	3.7	3.5	0.2	
	Non-acute	7.2	7.7	-0.5	
	Mental health	11.2	12.8	-1.6	
Hospital bed days	All bed days	23,766	23,758	8	0.0%
	Acute	20,164	20,494	-330	-1.6%
	Non-acute	1,214	933	281	30.1%
	Mental health	2,388	2,331	57	2.4%
Babies born in The Tweed Hospital		303	285	18	6.3%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		853	913	-60	-6.6%
Urgency category	Urgent	273	250	23	9.2%
	Semi-urgent	287	340	-53	-15.6%
	Non-urgent	208	252	-44	-17.5%
Patients on waiting list ready for elective surgery at the end of quarter		999	873	126	14.4%
Urgency category	Urgent	37	27	10	37.0%
	Semi-urgent	273	181	92	50.8%
	Non-urgent	689	665	24	3.6%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	18m	16m	2m
		% started treatment on time	74.4%	80.1%	-5.7 percentage points
	T3: Urgent	Median time to treatment	17m	19m	-2m
		90th percentile time to treatment	47m	53m	-6m
		% started treatment on time	77%	71.6%	5.4 percentage points
	T4: Semi-urgent	Median time to treatment	18m	24m	-6m
		90th percentile time to treatment	1h 13m	1h 29m	-16m
		% started treatment on time	85.4%	79.9%	5.5 percentage points
	T5: Non-urgent	Median time to treatment	13m	22m	-9m
		90th percentile time to treatment	1h 11m	1h 42m	-31m
		% started treatment on time	97.2%	94.3%	2.9 percentage points
Patients starting treatment on time %			80.8%	76.9%	3.9 percentage points
Median time to leave the ED			2h 19m	2h 26m	-7m
90th percentile time to leave the ED			6h 21m	6h 18m	3m
Patients leaving the ED within four hours of presentation			76.6%	77.9%	-1.3 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	9m	1m
	90th percentile transfer of care time (minutes)		32m	28m	4m
	Percent on target		88.6%	90.9%	-2.3 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	15 days	11 days	4 days
		90th percentile	28 days	28 days	0 days
	Semi-urgent	Median	44 days	38 days	6 days
		90th percentile	85 days	84 days	1 days
	Non-urgent	Median	286 days	245 days	41 days
		90th percentile	363 days	357 days	6 days
Elective surgery procedures performed on time	All procedures		96.1%	99%	-2.9 percentage points
	Urgent		99.3%	100%	-0.7 percentage points
	Semi-urgent		95.5%	98.8%	-3.3 percentage points
	Non-urgent		92.8%	98.4%	-5.6 percentage points

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(n/a) No elective surgeries performed